



homedepot.com

1-800-430-3376

Monday - Sunday: 6 am to 2 am ET

Thank you for your order!

| |
|--------------------|
| Ordered By: |
| Jeanette Burger |

| |
|--|
| Ship To: |
| Jeanette Burger C/O THD Ship To Store #1952 670 S Rand Rd Lake Zurich, IL 60047 8477260707 |

| |
|--|
| Customer Order #: WH34763613 Purchase Order #: 52565673 Date: 06/11/2026 Ship Via: UPS Ground (Special) |
| Address Type: Commercial |

| |
|-----------------|
| Message: |
| |

| Model Number | Internet Number | Item Description | Qty Shipped |
|--------------|-----------------|--|-------------|
| 328031624 | 328031624 | Cool Touch White Queen Heated Mattress Pad | 1 |

Return Policy Basics

For our complete return policy, visit: https://www.homedepot.com/Return_Policy

- Most merchandise must be returned within 90 days in unused, like-new condition, unless noted in our return policy exceptions on homedepot.com.
- Return all items using the original packaging, if available.
- Refunds will be credited back to the original form of payment within 3-5 business days of carrier pick-up or return in store.
- Expedited shipping costs will not be paid by The Home Depot when returning an item due to general dissatisfaction or buyer's remorse.
- Home Depot return policies apply only to items purchased from The Home Depot (in store or online at homedepot.com). Items purchased from a third-party or marketplace seller, but shipped by The Home Depot, must be returned to the selling party in accordance with their return policies. For more information, refer to our return policy exceptions on homedepot.com.

Options To Return

- A Take it to your nearest Home Depot Store.**
Bring your shipping confirmation email or packing slip containing the Customer Order number and the credit card you used for the purchase.
- B Visit https://www.homedepot.com/Return_Policy to begin returns process.**
For items eligible to return online, you can start the returns process by selecting the "Return Items" button. If the item qualifies, you will receive a shipping label by email to print and attach to your return package. Pack the item properly and take it to your nearest UPS store or drop box.
- C Call us at 1-800-430-3376.**
A Customer Support Associate can get your return started for you, or advise you on your other options.
- D Scan the QR Code**



Need to create a return or have questions about The Home Depot's return & refund policies? To start a new return or view our complete return & refund policies, please visit https://www.homedepot.com/Return_Policy using the QR Code.

Original, standard shipping charges will be fully refunded for all returns regardless of return reason. Items must be returned completely, including all components, for a full refund.

****IMPORTANT****

Federal law prohibits items that use flammable liquids or gas from being returned through the mail. Custom-made products, such as paint samples and custom-cut blinds, are not eligible for return.



PO #: 52565673
Customer Order #: WH34763613
Customer Name: Jeanette Burger

Return Form - Please detach and return with items

| Model Number | Internet Number | Item Description | Qty Returned | Return Code |
|--------------|-----------------|--|--------------|-------------|
| | 328031624 | Cool Touch White Queen Heated Mattress Pad | 1 | |

Reason Code Options:

- 01 = Defective Merchandise
- 09 = Damage Merchandise
- 12 = Late Delivery
- 13 = Received Wrong Product
- 14 = Changed Mind/Didn't Like
- 15 = Ordered Wrong Product

PACKING LIST ENCLOSED

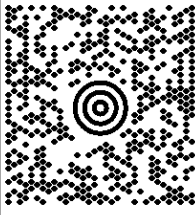
HOME DEPOT DROP SHIP V#879816
1-800-430-3376
311 INTERNATIONAL TRADE PKWY
PORT WENTWORTH GA 31407

10 LBS

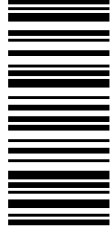
1 OF 1

DWT: 18,14,8

SHIP TO:
8477260707
JEANETTE BURGER
670 S RAND RD
C/O THD SHIP TO STORE #1952
LAKE ZURICH IL 60047

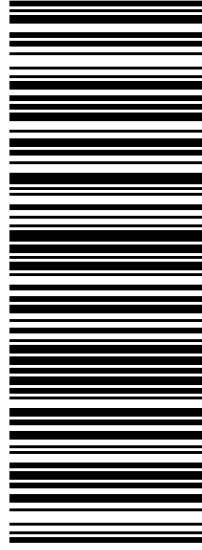


IL 602 9-04



UPS GROUND

TRACKING #: 1Z 1X7 80R 03 9213 4722



BILLING: 3RD PARTY



Reference No.1: 52565673
Reference No.2: 76924978;BR55-4074;1
XOL 26.05.26 NV48 24.0A.06/2026*

CUSTOMER PACKING LIST ON REVERSE SIDE

FC

UPG

Order: 76924978 BR55-4074
Date: 6/11/2026 022164277791
Zone: SD3_FH_FZ_Rac
Stk Loc: FR49-01D
Carton Qty:1
PL #: B20260612020118FC002
ID: 61721596

Shipping Instruction:
Schedule Ship Date: 6/12/2026