

jcp.com PO # 441443307\_722

Shipping Method:

**SHIP TO:** JCPENNEY: 28167  
ATTN CLARISSA AVILLES ORDERID 2985  
3351 S DOGWOOD  
EL CENTRO, CA 92243

**PURCHASED BY:** CLARISSA AVILLES

QUANTITY ORDERED	jcp LOT # / SKU #	ITEM DESCRIPTION	QUANTITY IN THIS SHIPMENT	LINE ITEM ID	SUPPLIER SKU	RETURN REASON
1	72221210018	HARMONY KCK QLT.BLUE.	1	018	MPS13-501	

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**Returns****With A Receipt**

Items purchased at JCPenney are eligible for exchange or refund of the purchase price on the original method of payment, some rules apply. Shipping charges are non-refundable with the exception of damaged or defective merchandise. Return shipping and restocking fees may apply. Visit [jcp.com/returns](http://jcp.com/returns) to see complete details of our returns policy.

**With A Gift Receipt**

Items purchased at JCPenney are eligible for exchange or refund at the gift receipt price in the form of a JCPenney gift card, some rules apply. Shipping charges are non-refundable with the exception of damaged or defective merchandise. Return shipping and restocking fees may apply. Visit [jcp.com/returns](http://jcp.com/returns) to see complete details of our returns policy.

**Without A Receipt**

Items purchased at JCPenney are eligible for exchange or refund at the item's lowest selling price within the last 45 days issued in the form of a JCPenney gift card, some rules apply. Shipping charges are non-refundable with the exception of damaged or defective merchandise. Return shipping and restocking fees may apply. Visit [jcp.com/returns](http://jcp.com/returns) to see complete details of our returns policy.

**All Furniture Returns**

Please contact Customer Care at 1-855-808-SOFA (7632) to arrange for pick up.

**Easy ways to return your order****To a JCPenney store:**

Bring your order to one of our jcp stores. This is the quickest and easiest way to return merchandise and receive a refund or credit.

**By mail:**

Using this form, complete the above 'Return Reason' using the appropriate Reason Code from the below list. Return this form with the item using the below Return Label. Customers are responsible for the return postage.

For additional information regarding product warranties or returns, review our policies on [jcp.com](http://jcp.com) or contact Customer Care at 1-800-322-1189.

**REASON CODES:**

11 - Damaged

51 - Not as ordered or advertised

12 - Defective material, workmanship

52 - Changed mind, did not like

------(Detach here and use the address label below for shipping your return package)-----

**RETURN LABEL**

**FROM:** JCPENNEY: 28167  
ATTN CLARISSA AVILLES ORDERID  
2985  
3351 S DOGWOOD  
EL CENTRO, CA 92243  
**jcp FS PO# - 441443307\_722**

**TO: Jcpenney Logistic Center**  
**Attn: Returns Department**  
**10500 Lackman Rd.**  
**Lenexa, KS 66250-0002**

**Attention: Customer Return enclosed**