homedepot.com

1-800-430-3376

Monday - Sunday: 6 am to 2 am ET

Thank you for your order!

Ordered By:

Adrien Merchant

Ship To:

Alfierria Smith
1028 East Ave

Wesson, MS 39191
6017172192

Customer Order #: WH17670366
Purchase Order #: 64992093
Date: 12/07/2025
Ship Via: UPS Ground (Special)

Address Type: Residential

Message:

Model Number	Internet Number	Item Description	Qty Shipped
332442797	332442797	15 in. Twin XL Heated Mattress Pad	1

Return Policy Basics

For our complete return policy, visit: https://www.homedepot.com/Return_Policy

- Most merchandise must be returned within 90 days in unused, like-new condition, unless noted in our return policy exceptions on homedepot.com.
- Return all items using the original packaging, if available.
- Refunds will be credited back to the original form of payment within 3-5 business days of carrier pick-up or return in store.
- Expedited shipping costs will not be paid by The Home Depot when returning an item due to general dissatisfaction or buyer's remorse.
- Home Depot return policies apply only to items purchased from The Home Depot (in store or online at homedepot.com). Items purchased from a third-party or marketplace seller, but shipped by The Home Depot, must be returned to the selling party in accordance with their return policies. For more information, refer to our return policy exceptions on homedepot.com.

Options To Return

A Take it to your nearest Home Depot Store.
Bring your shipping confirmation email or packing slip containing the Customer Order number and the credit card you used for the prchase.

B Visit https://www.homedepot.com/Return_Policy to begin returns process.
For items eligible to return online, you can start the returns process by selecting the "Return Items" button. If the item qualifies, you will receive a shipping label by email to print and attach to your return package. Pack the item properly and take it to your nearest UPS store or drop box.

C Call us at 1-800-430-3376.
A Customer Support Associate can get your return started for you, or advise you on your other options.

D Scan the QR Code

Need to create a return or have questions about The Home Depot's return & refund policies? To start a new return or view our complete return & refund policies, please visit https://www.homedepot.com/Return_Policy using the QR Code.

Original, standard shipping charges will be fully refunded for all returns regardless of return reason. Items must be returned completely, including all components, for a full refund.

IMPORTANT

Federal law prohibits items that use flammable liquids or gas from being returned through the mail.
Custom-made products, such as paint samples and custom-cut blinds, are not eligible for return.

PO #: 64992093
Customer Order #: WH17670366
Customer Name: Alfierria Smith

Return Form - Please detach and return with items

Model Number	Internet Number	Item Description	Qty Returned	Return Code
	332442797	15 in. Twin XL Heated Mattress Pad	1	

Reason Code Options:

01 = Defective Merchandise
09 = Damage Merchandise
12 = Late Delivery
13 = Received Wrong Product
14 = Changed Mind/Didn't Like
15 = Ordered Wrong Product

Thank you for shopping at The Home Depot and please come again soon!