



# Packing List

Customer Order#:5201003407327

Purchase Order#:4018943

**Ship To:**

BSRBARA PORTNO  
32 MADISON ST  
CHICOPEE, MA 01020

**Ship From:**

Lamps Plus Distribution Center  
(877) 704-2425  
9425 California Street  
Redlands, California 92374

<b>Order Date</b> 11/23/2025	<b>Ship Date</b> 11/24/2025	<b>Carrier</b> FEPL_CG_DS	<b>Order Number</b> 4018943	<b>Total Items</b> 1	<b>Total Cartons</b> 1
LINE#	SKU	ITEM NAME			QUANTITY
2	972W1	MADISON PARK STORAGE BENCH - SAND			1

\* Thank you for your order from Lamps Plus!

Please Note: Your order may comprise more than one shipment.

\* This packing slip displays all the items in your order.

Questions or comments: call 1-877-704-2425

**Our Return Policy**

We stand behind the products we sell. If for any reason you are not satisfied with a purchase, you may return it within 60 days of receipt. Absolutely no returns will be accepted after 60 days. Note that White Glove and Threshold returns must be made within 10 days. Please inspect all products upon delivery. See our website for our complete policies.

**How to Return an Item**

- Call us for a Return Merchandise Authorization (RMA) number at 877-704-2425, 7 days a week, 7 am to 4:30 pm (Pacific Time).
- Returns made without a RMA will not be accepted.
- Write the RMA on the address label at the bottom of this form and affix to the outside of the returns box. Send your return via FedEx or UPS Ground and respond to your RMA confirmation e-mail with the shipment date and tracking number.
- Please Note:
  - Furniture & rug purchases must be shipped back to our warehouse; they cannot be returned to a Lamps Plus store.
  - All items must be returned in original packaging.
  - Sales of clearance items and design your own giclée items are final.
  - Some product categories may include free returns; this offer applies only to the 48 continental US states and may exclude certain items with designer and giclée shades and items that ship by freight.
  - Installed products with cut or loose wires will be subject to a \$50 fee.
  - There is a 10% restocking fee assessed on all White Glove and Threshold returns.
  - See our website for information about the following: Canadian and International returns; White Glove, Threshold and Freight item returns.

**How to Return to a Store**

- Returns made without a RMA will not be accepted. Follow the instructions above for obtaining a Return Merchandise Authorization number (RMA).
- Bring a copy of your e-mail invoice with you. See [www.LampsPlus.com/stores](http://www.LampsPlus.com/stores) for locations and hours.
- Please Note:
  - Amazon.com-sourced orders and White Glove and Threshold orders cannot be returned to stores. Please contact us for assistance.
  - All items must be returned in original packaging.
  - Visit our website to view our complete policies.

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FROM:

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**TO: Lamps Plus Internet  
9425 California Street  
Redlands, CA 92374**

**Return Merchandise Authorization Number:**