QUANTITY	ITEM #	DESCRIPTION	PRICE
1	1253124P8P	TRUE NORTH BY SLEEP PHILOSOPHY BLPLBR	$67.99

CUSTOMER ACCT	ORDER #	MERCHANDISE PRICE	CREDIT	SHIPPING/HANDLING	SALES TAX	ORDER TOTAL	PAY METHOD
560158487	2051965850	$67.99	$0.00	$7.50	$6.61	$82.10	Credit Card

detach along line detach along line

ORDERED BY:

2051965850

SHIPPED TO:

WILLIAMS GAIL
16 OSWEGO DR
BAY SHORE, NY 11706

RETURN INSTRUCTIONS

HSN stands by every product we sell, and we want you to be completely satisfied. If for any reason you're not, return the item within 30 days of receipt for a refund (including the original S&H). To help us serve you better, please circle the return code that best describes the reason for the return.

RETURN CODE

35 - price/value	07 - wrong item/size shipped	03 - defective
16 - missing parts	36 - damaged in shipping	08 - item failed after use
22 - just did not like	24 - difficult to operate/assemble	21 - color not as shown
82 - product durability		

detach along line detach along line

SHIPPING LABEL

FROM: HSN

HSN
857 Mountain View Road
Piney Flats, TN 37686

Thank you for shopping with HSN. We appreciate your order.
If you have any questions or need additional information,please contact the appropriate department at the number listed below.

Customer Service:

TV orders: 1.800.284.3900
hsn.com orders:1.800.933.2887

Sales/Automated Ordering:

1.800.284.3100

TO: WILLIAMS GAIL
16 OSWEGO DR

BAY SHORE, NY 11706

Package ID: 2051965850

LABEL FOR RETURNING MERCHANDISE

FROM: WILLIAMS GAIL
16 OSWEGO DR
BAY SHORE, NY 11706

TO: HSN

HSN
857 Mountain View Road
Piney Flats, TN 37686

HOW TO RETURN MERCHANDISE

1. Select the return reason code from the options listed on the return instructions section (on the front). Refunds will be issued to the original payment type used. It may take up to two billing cycles for the credit to appear on your monthly statement. For no refund and close-out items, you'll receive a store credit valid for one year.
2. Pack the item for shipment and include all accessories, parts and pieces for a full refund.
3. Detach the middle portion of the packing slip and include it in the box with the item you're returning.
4. Affix the return label directly OVER THE ORIGINAL SHIPPING LABEL.
5. Ship the package back using the carrier of your choice. Please insure your package in case of loss or damage.
6. To return a gift or exchange an item, call our Customer Service Department at 1.800.284.3900.

PRIVACY POLICY

HSN is committed to protecting your privacy. Our Privacy Policy explains how we collect, use and share information. It also gives you choices about how your information is handled. To learn more, please visit hsn.com.

HOW WE DETERMINE RETAIL VALUE

We use several methods in determining the retail value of product offered for sale on HSN. We may use the manufacturer's suggested retail price, shopping surveys and retail-pricing formulas. The retail value is an indication of the price you would pay to purchase an item elsewhere, not the price at which you would be able to sell the item. We encourage you to compare prices on HSN with those of retailers in your local community. Our retail value is based on nationwide information. As a result, you may find that the price for the same or similar items sold in your community may not be the same as our retail value. We believe that our retail values do not substantially exceed the highest retail price at which the item, or a similar item, is offered for sale in the HSN distribution area. For information regarding the methods we use to determine the retail value of an item, you may call our Customer Service Department at 1-800-284-3900. Our Customer Service Representatives will also be glad to give you product information, including model numbers and specifications, if available. We at HSN want to do everything we can to satisfy our customers and we thank you for shopping with us.