

Walmart Fulfillment Services

Hi,

We're changing the way we handle inventory shipped to Walmart Fulfillment Services (WFS) fulfillment centers.

Fee for Unplanned Item Prep Starts April 4

As you're aware, all Walmart-fulfilled items must comply with WFS packing and label requirements, as stated in the WFS Master Services Agreement and Routing Guides. Inbound items that do not meet requirements may be refused or delayed at the fulfillment center.

Starting April 4, **we'll charge an unplanned prep fee of \$0.65 per unit for inbound items that do not meet WFS requirements** (e.g., incorrect or missing labels) upon arrival at the fulfillment center. Specifically, we will:

1. Accept the items and correct them on your behalf
1. Process the items
1. Issue the unplanned prep fee to your seller account

The fee will cover labor and material costs required to fix your items. We'll prepare and process the items according to WFS facility timelines, which may take up to 10 business days.

Check out the new Print Item Label feature in Seller Center

To save time and avoid unplanned prep fees, you can now print your item labels (UPC barcodes) directly in Seller Center. Just look for the print icon next to each UPC on your inbound order.

Introducing WFS Prep Services

We're excited to announce WFS Prep Services, a new program that allows you to outsource your inbound inventory preparation to WFS for a small fee. It's a great option if you lack the time, infrastructure, or available labor to prepare your Walmart-fulfilled items correctly and consistently.

How It Works

1. Between March 14 and April 4, you'll see a new Packages & Labels column when you create inbound orders in Seller Center. From there, you'll have the option to choose prep services for your WFS-fulfilled items.
1. After you request a prep service in Seller Center, the system will notify your assigned WFS fulfillment center.
1. When your items arrive, we'll quickly complete your requested services and make the items available on Walmart.com.

We'll prioritize items with scheduled prep services over items with unplanned prep.

Are you an API user? On February 16, we'll release details about how to integrate your item labeling preferences with our [Create Inbound Shipment API](#).

Available Prep Services

WFS Prep Services will launch with one service offering—see details below. We'll introduce additional services throughout 2022.

Service	Description	Fee
Item labeling	We'll place a readable, scannable UPC label (12 digits) on every sellable unit and ensure that each item is properly labeled, received, and stored	\$0.45 per unit

WFS Prep Services is a direct result of seller feedback—many have asked for a way to outsource their item prep to Walmart. Thank you for sharing your suggestions with us!

Have a question? Visit the [Support](#) section of Seller Help and open a case for Seller Support. We'll be happy to assist you.