

From Order Placement to Order Delivery

Order Placement

Order is placed by our customers on Wayfair.de or Wayfair.co.uk



Review Order in PH

Supplier reviews his/her orders in PartnerHome and prints the order summary and automatically-generated shipping labels



Pick & Pack Order

Supplier picks orders and packs them into Dropship-suitable packaging



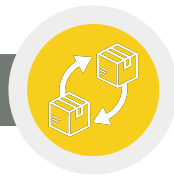
Carrier Delivery

Wayfair's carrier partners come to the suppliers warehouse to pick up the orders



Delivery to Customer

The order is delivered to the final customer in



Returns & Replacements

Returns, replacements & refunds are handled by the Wayfair Customer Service