

UPS Claims Processing Center
PO Box 1977
Scranton, PA 18501



-- 01 004646 47966 H 11 A4US04



DON
E&E CO JLA HOME - MACY'S
550 NORTHPORT PKWY
PORT WENTWORTH GA 31407-9286





Claim Notification

Hi DON,

We are sorry to inform you that your package has been damaged while in transit. We have initiated a claim on your behalf.

To receive your payment, please provide documentation that includes merchandise value, quantity, description and proof of value (such as an invoice).

Documentation can be submitted using one of the following:

Option 1: Log into UPS.com and access the Claims Dashboard.

https://www.ups.com/claims?loc=en_US

Option 2: Access Upload Payment Documents and provide your shipper number and claim number.

This information can be found below:

https://www.ups.com/claimdocs?loc=en_US

Option 3: If you are unable to use the links above, complete the Claim Payment form, include the required proof of value, and mail the documentation to UPS at the following address:

UPS Claims Processing Center
PO Box 1977
Scranton, PA 18501

Shipment Details

Claim Number

C-0340446403

Tracking Number

1Z449FE50393693716

Merchandise Description 1

BLANKET

Package From

Macys.com

Merchandise Description 2

Ship To

NEW BEDFORD, MA

Merchandise Description 3

Reference Number

272593781;BR51N-

To review your claim status or add documents online:

For customers with access to Claims on UPS.com

Scan Me



https://www.ups.com/claims?loc=en_US

For all other customers

Scan Me



https://www.ups.com/claimdocs?loc=en_US



Request for Claim Payment

Please provide the merchandise details and requested payment amounts that are being requested for the claim below.

Merchandise Description 1

Amount Requested

BLANKET

Merchandise Description 2

Merchandise Description 3

Total Amount Requested

**Shipping charges will be refunded where applicable*

Shipment Details

Claim Number

C-0340446403

Tracking Number

1Z449FE50393693716

Package From

Macys.com

Reference Number

272593781;BR51N-

Ship To

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UPS Claims Processing Center
PO Box 1977
Scranton, PA 18501



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DON
E&E CO JLA HOME - MACY'S
550 NORTHPORT PKWY
PORT WENTWORTH GA 31407-9286





Claim Notification

Hi DON,

Good news, your claim has been approved.

We require proof of value such as an invoice, receipt, or purchase order to complete your payment.

Documentation can be submitted using one of the following:

Option 1: Log into UPS.com and access the Claims Dashboard.

https://www.ups.com/claims?loc=en_US

Option 2: Access Upload Payment Documents and provide your shipper number and claim number. This information can be found below:

https://www.ups.com/claimdocs?loc=en_US

Option 3: If you are unable to use the links above, complete the Claim Payment form, include the required proof of value, and mail the documentation to UPS at the following address:

UPS Claims Processing Center
PO Box 1977
Scranton, PA 18501

Shipment Details

Claim Number

C-0338984783

Tracking Number

1z449fe50394825278

Merchandise Description 1

1 item missing blanket

Package From

MACYS.COM

Merchandise Description 2

Ship To

CHICAGO, IL

Merchandise Description 3

Reference Number

255875475;BAS110

To review your claim status or add documents online:

For customers with access to Claims on UPS.com

Scan Me



https://www.ups.com/claims?loc=en_US

For all other customers

Scan Me



https://www.ups.com/claimdocs?loc=en_US



Request for Claim Payment

Please provide the merchandise details and requested payment amounts that are being requested for the claim below.

Merchandise Description 1

Amount Requested

1 item missing blanket

Merchandise Description 2

Merchandise Description 3

Total Amount Requested

**Shipping charges will be refunded where applicable*

Shipment Details

Claim Number

C-0338984783

Tracking Number

1z449fe50394825278

Package From

MACYS.COM

Reference Number

255875475;BASI10

Ship To

CHICAGO, IL



To review your claim status or add documents online:

For customers with access to Claims on UPS.com

Scan Me



https://www.ups.com/claims?loc=en_US

For all other customers

Scan Me



https://www.ups.com/claimdocs?loc=en_US



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