



# C.H. ROBINSON

# INVOICE

Bill To: C8722687

ATTN: ACCOUNTS PAYABLE  
E & E CO., LTD. DBA JLA HOME  
45875 NORTHPORT LOOP E  
FREMONT, CA 94538

**Amount Due:** 0.00 USD  
**Payment Due:** September 5, 2025  
Invoice Number: 6227965190  
Invoice Date: September 4, 2025

**Pay online at**  
[www.chrobinson.com/pay](http://www.chrobinson.com/pay)

See below for adjustments impacting your invoice.

**CHR Load:** 524159904    **Mode:** LTL Linehaul  
**CHR Order:** 1696778110    **Bill-To Ref #:** 20873644    **PO:** 20873644

Origin	Pickup Date	Destination	Delivery Date
Ship8 - WDC 221 Hanson Way Woodland, CA 95776	8/6/2025	Susan Kocken 2713 Powhatan Drive Sumter, SC 29150	8/12/2025
<i>Reference:</i> 20873644 OX		<i>Reference:</i> 5MGB4XESFT	

### COMMODITY INFORMATION

Item	Freight Class	Weight	Pieces	Item Ref #
Regency Heights Ruched Faux Fur Faux Fur Throw	125	8.77 lbs	1 CTN	
Chapel Hill Grayson Highboard	175	227.08 lbs	1 CTN	

### CARRIER INFORMATION

Carrier Name	Carrier Pro #	Trailer #
FedEx Freight® Economy	7144183211	P43766C

### QUOTED RATES AND ACCESSORIALS

Description	Units	Unit Price	Quoted
400 - Line Haul	1	319.92 USD flat rate	319.92
405 - Fuel Surcharge	1	81.90 USD flat rate	81.90
California Compliance Surcharge	1	15.68 USD flat rate	15.68
RES - Residential Delivery Fee	1	64.49 USD flat rate	64.49
LFT - Lift Gate or Forklift Service	1	83.29 USD flat rate	83.29
APT - Appointment / Notification Fee	1	18.11 USD flat rate	18.11

Quoted Amount: 583.39

### ACTUAL RATES AND ACCESSORIALS

Description	Units	Unit Price	Charged
400 - Line Haul	1	319.92 USD flat rate	319.92
405 - Fuel Surcharge	1	81.90 USD flat rate	81.90
California Compliance Surcharge	1	15.68 USD flat rate	15.68
RES - Residential Delivery Fee	1	64.49 USD flat rate	64.49
LFT - Lift Gate or Forklift Service	1	83.29 USD flat rate	83.29



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See below for adjustments impacting your invoice.

### ACTUAL RATES AND ACCESSORIALS

Description	Units	Unit Price	Charged
APT - Appointment / Notification Fee	1	18.11 USD flat rate	18.11
Excessive Length	1	261.25 USD flat rate	261.25

Sub-Total: 844.64

Date Received	Amount	Payment Reference	Actual Total:	Payment Received:
October 15, 2025	583.39 USD	25332101	844.64 USD	844.64 USD
December 12, 2025	261.25 USD	25551550		
			<b>Amount Due:</b>	0.00 USD

### Ways to Pay:

Online at [www.chrobinson.com/pay](http://www.chrobinson.com/pay) Email [onaccount@chrobinson.com](mailto:onaccount@chrobinson.com) for ACH set up information

Mail check to: C.H. Robinson Company, Inc., P.O. Box 9121, Minneapolis, MN 55480-9121 Reference Invoice 6227965190 when sending payment

Deposit of a check for less than full amount of this invoice shall not constitute an accord and satisfaction, nor a full settlement of this invoice, without prior written agreement.

Contact your C.H. Robinson representative with questions.

C.H. Robinson Company, Inc., 14701 Charlson Road, Eden Prairie, MN 55347

Fed Tax ID: 41-1956721 D&B: 806737383 MC: 384859



# DELIVERY RECEIPT



**Freight Bill 7144183211 R0**

2200 FORWARD DRIVE  
HARRISON, AR 72601

fedex.com 1.866.393.4585

Ship Date 08/06/2025	Bill of Lading
P.O. 20873644	Shipper Reference
Origin SAC	Destination CUB

<b>Consignee</b> SUSAN KOCKEN 2713 POWHATAN SUMTER SC 29150-2222	DR  US	Trailer # 231296	<b>Shipper</b> SHIPS - WDC 221 HANSON WAY WOODLAND CA 95776	US
------------------------------------------------------------------------------	--------------	------------------	-------------------------------------------------------------------------	----

## FedEx Freight Economy

PIECES	PKGS	H/U	HM	DESCRIPTION	WT(LBS)	NMFC	PCF CLASS	RATE	TOTAL CHARGES
				ADDITIONAL CHARGES ADDED 547814790-104-502-74 *FXE EZON2301/02/23 LT 13139 APPOINTMENT FROM 08:00 TO 17:00 APPT 081425 17:00SETUP081125 13:53 SUSAN KOCKEN (803)848-1974 30 MIN CALL AHEAD					

*Susan Kocken  
(803) 848 1974  
Regency Height  
Fritchard Hwy*

2) **PREPAID - WILL INVOICE THIRD PARTY** 236

ACCESSORIAL SERVICES PERFORMED:

<input type="checkbox"/> INSIDE DELIVERY	<input type="checkbox"/> SORT & SEGREGATE	<input type="checkbox"/> DETENTION
<input type="checkbox"/> RESIDENTIAL-LIMITED ACCESS	<input checked="" type="checkbox"/> SEGREGATE	<input type="checkbox"/> OTHERS

**PREPAID - WILL INVOICE RESPONSIBLE PARTY**  
 DRIVER COL REL AUTH #11T832  
*Damaged - Torn Box 1pc  
 \$795 Puncture*

Deliv Driver #:	4522287
Date:	8/12/25
Arrive:	1737
Depart:	1805
# of Skids:	1
# of Pcs:	1
OS&D #:	6180008

Customer Requirements/Appointment Instruction  
 APPOINTMENT FROM 08:00 TO 17:00  
 APPT 081425 17:00SETUP081125 13:53  
 SUSAN KOCKEN (803)848-1974  
 30 MIN CALL AHEAD  
 080725 DLV BEFORE

Shipment received in apparent good order with wrap intact unless otherwise noted.

Received by: *Susan Kocken*

Over  Damage Exceptions

Short  Wrap Broken

DRIVER COPY



CWB DL

**Ryelle Conley-Dankert**

**From:** JLA Home <JLAHome@chrobinson.com>  
**Sent:** Thursday, August 14, 2025 1.31 PM  
**To:** JLA Home, Ryelle Conley-Dankert; LTLKC1  
**Subject:** [EXTERNAL] RE: 7144183211 Partial Refusal  
**Attachments:** 20873644 CUSTOMER INV.pdf

Caution! This email originated outside of FedEx. Please do not open attachments or click links from an unknown or suspicious origin

Per customer.

Thank you for sending the additional pictures. The carrier can dispose of the item or salvage it as part of the claim process. The value is listed below, original invoice attached.

Item CH133-1000, cost =	844.37
Item freight =	560.05
<b>Total claim amount =</b>	<b>1404.42</b>

Thank you

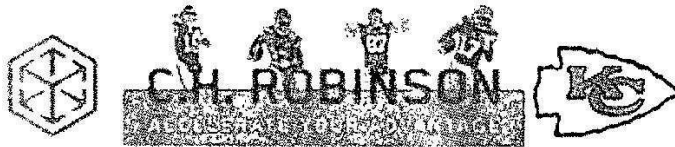
**BRIAN BUTLER** (He/Him)  
Customer Account Specialist

© 816.949.6681  
Hours: 0800-1630  
brian.butler@freightquote.com  
www.chrobinson.com  
901 W Carondelet Drive | Kansas City, MO 64114

After Hours:

**Coverage Schedule (CST/CDT)**

Weekdays: 4:00pm-8am  
Weekends: 24 Hours  
Contact: [24HRBS-483@chrobinson.com](mailto:24HRBS-483@chrobinson.com)  
Phone: 866-286-2022



**From:** JLA Home <JLAHome@chrobinson.com>  
**Sent:** Thursday, August 14, 2025 10.42 AM  
**To:** Ryelle Conley-Dankert <ryelle.conley-dankert@fedex.com>; JLA Home <JLAHome@chrobinson.com>; LTLKC1 <LTLKC1@chrobinson.com>  
**Subject:** RE: 7144183211 Partial Refusal

Thank you, forwarding to customer now

**BRIAN BUTLER** (He/Him)  
Customer Account Specialist

O 816 949 6681  
Hours 0800 1630  
brian.butler@freightquote.com  
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**From:** Ryelle Conley-Dankert <[ryelle.conley-dankert@fedex.com](mailto:ryelle.conley-dankert@fedex.com)>  
**Sent:** Thursday, August 14, 2025 10:25 AM  
**To:** JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>; LTLKC1 <[LTLKC1@chrobinson.com](mailto:LTLKC1@chrobinson.com)>  
**Subject:** RE: 7144183211 Partial Refusal

Hello,

Please see attached additional photos.

Thanks,  
Ryelle

**Ryelle Conley-Dankert** | Sr. Analyst – OS&D | FedEx Freight | Mobile: 810.382.9055 | 4025 S. Dye Rd.  
Swartz Creek, MI 48473 | FedEx.com

**From:** JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>  
**Sent:** Thursday, August 14, 2025 10:34 AM  
**To:** Ryelle Conley-Dankert <[ryelle.conley-dankert@fedex.com](mailto:ryelle.conley-dankert@fedex.com)>; LTLKC1 <[LTLKC1@chrobinson.com](mailto:LTLKC1@chrobinson.com)>; JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>  
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Good morning,

Customer is asking for a close up picture of damage to item please?

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**From:** Ryelle Conley-Dankert <[ryelle.conley-dankert@fedex.com](mailto:ryelle.conley-dankert@fedex.com)>  
**Sent:** Thursday, August 14, 2025 8:54 AM  
**To:** LTLK1 <[LTLK1@chrobobinson.com](mailto:LTLK1@chrobobinson.com)>; JLA Home <[JLAHome@chrobobinson.com](mailto:JLAHome@chrobobinson.com)>  
**Subject:** 7144183211 Partial Refusal

**[EXTERNAL EMAIL]** CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

This is Ryelle with FedEx Freight and I am contacting you regarding pro 7144183211 as your customer refused 1 carton due to damage. I have attached the BOL and photos for your review – please assist in providing an accurate value, description, and disposition. Please be advised that we tried to reach the shipper yesterday and did not receive a response and the freight will be placed on hand tomorrow if disposition is not received.

Thanks,  
Ryelle

**Ryelle Conley-Dankert** | Sr. Analyst – OS&D | FedEx Freight | Mobile: 810.382.9055 | 4025 S. Dye Rd.  
Swartz Creek, MI 48473 | [FedEx.com](http://FedEx.com)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the sender of the e-mail. The sender of the e-mail accepts no liability for any damage caused by any virus transmitted by this email. (PPS)

CWB DL

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**Sent:** Thursday, August 14, 2025 1:31 PM  
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Item freight =	560.05
<b>Total claim amount =</b>	<b>1404.42</b>

Thank you

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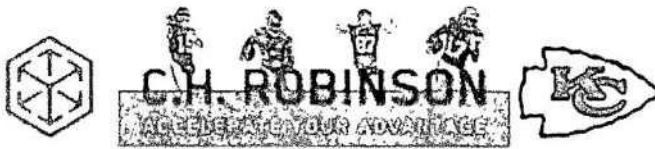
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Phone: 866-286-2022



**From:** Ryelle Conley-Dankert <[ryelle.conley-dankert@fedex.com](mailto:ryelle.conley-dankert@fedex.com)>  
**Sent:** Thursday, August 14, 2025 10:25 AM  
**To:** JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>; LTLKC1 <[LTLKC1@chrobinson.com](mailto:LTLKC1@chrobinson.com)>  
**Subject:** RE: 7144183211 Partial Refusal

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Thanks,  
Ryelle

**Ryelle Conley-Dankert** | Sr. Analyst – OS&D | FedEx Freight | Mobile: 810.382.9055 | 4025 S. Dye Rd.  
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Swartz Creek, MI 48473 | [FedEx.com](http://FedEx.com)

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STRAIGHT BILL OF LADING - SHORT FORM - ORIGINAL - NOT NEGOTIABLE

This form con



carrier to deliver, rate, and invoice the shipment described below.

Pro #

**714418321-1**



**Shipper: Ship Date** 8/6/2025

Ship8 - WDC  
 221 Hanson Way  
 Woodland, CA 95776  
 Carlos Reynolds 5306695991Ext 125/136  
 Reference Number. 20873644 OX

Carrier:	FedEx Freight® Economy
Pro#:	9875046506
Load#:	524159904
PO#:	20873644

**Consignee: Due Date** 8/7/2025

Susan Kocken  
 2713 Powhatan Drive  
 SUMTER, SC 29150  
 Susan Kocken 1 (803) 848-1974  
 Reference Number 5MGB4XESFT

**All Freight charges PPD/3rd party bill to:**  
 CHRLTL  
 14701 Charlson Road  
 Suite 2100  
 Eden Prairie, MN 55347

Type/ Reference #	SKU/ UPC	Description	QTY/ UOM	Pallets	Weight	Category/ Temp	NMFC/ Class
	UPC: 022164490640	Regency Heights Ruched Faux Fur Faux Fur Throw	1 Cartons		9	Dry	49260 125
	UPC: 022164342710	Chapel Hill Grayson Highboard	1 Cartons		227	Dry	79300-5 175
			<b>2</b>		<b>236</b>		

**Shipper Special Instructions:**

N/A

**Consignee Special Instructions:**

N/A, Lift Gate: This location needs a Lift Gate, Residential: This location is a Residence, Appointment Notification: Destination requires an appointment or notification

**Comments:**

Please contact C.H. Robinson at 866-400-9216 or email LTLKC1@chrobinson.com & JLAHome@chrobinson.com for any in-transit questions or authorizations regarding this shipment. Thank you!

The Shipper certifies that the above named materials are properly classified, described, marked, labeled and packaged, and are in proper condition for transportation, according to the applicable regulations of the Department Of Transportation.

Shipper Signature X [Signature] Date: 8-6-25 Trailer# X9262

Consignee Signature X \_\_\_\_\_ Date: \_\_\_\_\_ Seal# \_\_\_\_\_

Driver Signature X 14183W Date: 8/6/25 Seal# \_\_\_\_\_

Permanent post-office address of shipper.

*(2) pcs on 1 side*



August 19, 2025

Dear Customer,

The following is the proof-of-delivery for tracking number: 7144183211

---

**Delivery Information:**

---

<b>Status:</b>	Delivered	<b>Delivery date:</b>	Aug 12, 2025 17:37
<b>Signed for by:</b>	SUSaN		
<b>Service type:</b>	FedEx Freight Economy		
<b>Special Handling:</b>	Appointment Delivery; Appointment Delivery		

Please see following page for Signature

---

**Shipping Information:**

---

<b>Tracking number:</b>	7144183211	<b>Ship Date:</b>	Aug 6, 2025
		<b>Weight:</b>	236.0 LB/107.14 KG

**Recipient:**  
SUSAN KOCKEN  
2713 POWHATAN DR  
SUMTER, SC, US, 29150-2222

**Shipper:**  
SHIP8 - WDC  
221 HANSON WAY  
WOODLAND, CA, US, 95776

**Purchase Order**                      20873644

Thank you for choosing FedEx.



# DELIVERY RECEIPT



Freight Bill 7144183211 R0

2200 FORWARD DRIVE  
HARRISON, AR 72601

fedex.com 1.866.393.4585

Ship Date 08/06/2025	Bill of Lading
P.O. 20873644	Shipper Reference
Origin SAC	Destination CUB

<b>Consignee</b> SUSAN KOCKEN 2713 POWHATAN SUMTER SC 29150-2222	DR  US	Trailer # 231296	<b>Shipper</b> SHIP8 - WDC 221 HANSON WAY WOODLAND CA 95776  US
------------------------------------------------------------------------------	--------------	------------------	-----------------------------------------------------------------------------------

## FedEx Freight Economy

DRIVER COPY

PIECES	PKGS	H/U	HM	DESCRIPTION	WT(LBS)	NMFC	PCF CLASS	RATE	TOTAL CHARGES
				ADDITIONAL CHARGES ADDED 547814790-104-502-74 *PXF EZON2301/02/23 LT 13139 APPOINTMENT FROM 08:00 TO 17:00 APPT 081425 17:00SETUP081125 13.53 SUSAN KOCKEN (803)848-1974 30 MIN CALL AHEAD					

*Susan Kocken  
(803) 848-1974  
Rogency Height  
Fulfilled*

2 1 PREPAID - WILL INVOICE THIRD PARTY 236

ACCESSORIAL SERVICES PERFORMED:  
 INSIDE DELIVERY  SORT & SEGREGATE  DETENTION  
 RESIDENTIAL-LIMITED ACCESS  SEGREGATE  OTHERS

PREPAID - WILL INVOICE RESPONSIBLE PARTY  
 DRIVER COL REL AUTH #111832  
*Damaged - Torn Boxes  
# 795  
Puncture*

Delv Driver & #: 4522287  
 Date: 8/12/25 Arrive: 1737 Depart: 1805  
 # of Skids: 1 # of Pcs: OS&D #: C1187008

Shipment received in apparent good order with wrap intact unless otherwise noted.

Received by: *Susan Kocken*  
 Over  Damage  Exceptions  
 Short  Wrap Broken

Customer Requirements/Appointment Instruction  
 APPOINTMENT FROM 08:00 TO 17:00  
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 30 MIN CALL AHEAD  
 080725 DLV BEFORE



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2200 FORWARD DRIVE  
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Ship Date 08/06/2025	Bill of Lading
P.O. 20873644	Shipper Reference
Origin SAC	Destination CUB

<b>Consignee</b> SUSAN KOCKEN 2713 POWHATAN SUMTER SC 29150-2222	DR  US	Trailer # 231296	<b>Shipper</b> SHIP8 - WDC 221 HANSON WAY WOODLAND CA 95776 US
------------------------------------------------------------------------------	--------------	------------------	-------------------------------------------------------------------------------

## FedEx Freight Economy

DRIVER COPY

PIECES	PKG	NU	HM	DESCRIPTION	WT(LBS)	NMFC	PCF CLASS	RATE	TOTAL CHARGES
1	1			PO# 20873644 REGENCY HEIGHTS RUCHED FAUX FUR REGENCY HEIGHTS RUCHED FAUX FUR CHAPEL HILL GARYSON HIGHBOARD FAUX FUR THROW CHAPEL HILL GRAYSON HIGHBOARD 524159904 080725 DLV BEFORE 803-848-1974 :C :CONS PHONE # FTGATE DELIVERY-PPD INTIAL DELIVERY CHARGE APPOINTMENT DELIVERY ** ORNIA COMPLIANCE LENGTH 8-<12 FT TION VALIDATION FEE	9 227		125 175		

\*\* BY ACCEPTING THE SHIPMENT, YOU AGREE TO BE FULLY RESPONSIBLE FOR ANY ADDITIONAL APPLICABLE CHARGES FOR DELIVERY SERVICES RENDERED INCLUDING BUT NOT LIMITED TO DETENTION \*\*

**PREPAID - WILL INVOICE THIRD PARTY**

<b>ACCESSORIAL SERVICES PERFORMED:</b> <input type="checkbox"/> INSIDE DELIVERY <input type="checkbox"/> SORT & SEGREGATE <input type="checkbox"/> DETENTION <input type="checkbox"/> RESIDENTIAL-LIMITED ACCESS <input type="checkbox"/> LIFT GATE <input type="checkbox"/> OTHERS	<b>PREPAID - WILL INVOICE RESPONSIBLE PARTY</b> DRIVER COL REL AUTH #11T832
-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------

Delv Driver & #:	
Date:	Arrive: Depart:
# of Skids:	# of Pcs: OS&D #:
Shipment received in apparent good order with wrap intact unless otherwise noted  Received by: <input type="checkbox"/> Over <input type="checkbox"/> Damage <input type="checkbox"/> Exceptions <input type="checkbox"/> Short <input type="checkbox"/> Wrap Broken	Customer Requirements/Appointment Instruction APPOINTMENT FROM 08:00 TO 17:00 APPT 081425 17:00SETUP081125 13:53 SUSAN KOCKEN (803)848-1974 30 MIN CALL AHEAD  080725 DLV BEFORE