



Claim Resolution

Hi LISA,

Your claim has been denied due to improper packaging.

You can review your claim for more details or dispute these results by selecting "Dispute" from the Claims Dashboard.

Packaging Deficiencies

External Packaging

Shipment Details

Claim Number

C-0327876294

Tracking Number

1Z1X780R0398974911

Merchandise Description 1

No Description Available

Package From

Amazon Fulfillment Services

Merchandise Description 2

Ship To

WOODLAND HILLS, CA

Merchandise Description 3

Reference Number

74873578

To review your claim status or add documents online:

For customers with access to Claims on UPS.com

Scan Me



https://www.ups.com/claims?loc=en_US

For all other customers

Scan Me



https://www.ups.com/claimdocs?loc=en_US

UPS Claims Processing Center
PO Box 1977
Scranton, PA 18501

LISA

-- 01 009718 31407 H 18 A4US04



LISA
SHIP8, INC.
550,NORTHPORT PKWY, 50
PORT WENTWORTH GA 31407-9286

SHIPMENT STATUS

Tracking Number

1Z9243990123456789

Package From

Amazon Fulfillment Services

Ship To

WINDLASS, INC. GA

Reference Number

12345678

Claim Number

123456789

Item Description

10 Amazon FBA

Destination

Atlanta, GA

Reference Description

12345678

To view your shipment status, visit us online.

For all other questions

call us



Visit us





0000714 01 MB 0.67 **AUTO T3 0 5207 31407-928650 -C01-P00714-1

NORTHPORT CO
550 NORTHPORT PKWY
PORT WENTWORTH, GA 31407-9286



October 8, 2025

Case #: C-207965598
Tracking/Pro #: 884555577054
Reference/Claimant #:
Claim Amount: \$168.74
Ship/Received Date: 10/07/2025

Hello FedEx Customer,

We value your business, and your satisfaction is important to us. After review, we are unable to approve your claim based on the information provided.

According to the claim information filed, you are not the shipper. Please provide written authorization from the shipper waiving their right to pursue a claim on this shipment. Upon receipt of written authorization, payment will be limited to \$100 or the declared value. Additionally:

Proof of loss or damage must be provided

Proof that FedEx is at fault must be provided.

Reimbursement will not be provided in connection with prohibited items.

No matter the declared value, our liability won't exceed the least of the repair cost, depreciated value, or replacement costs.

You may provide updated information by visiting <https://www.fedex.com>; Click Support; File a Claim; Log In; then Dispute My Claim or you may contact us at 1-800-786-4621.

Upon receipt of additional documentation, we would be happy to review your case further.

Sincerely,
FedEx Cargo Claims

