



Melissa Brown <melissa.brown@jlahome.com>

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## ALL SHORT 20879091

1 message

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'JLA Home' via **cstraffic** <cstraffic@ollix.com>  
Reply-To: JLA Home <JLAHome@chrobinson.com>  
To: CS Traffic <cstraffic@ollix.com>  
Cc: Lisa Petros <lisa.petros@jlahome.com>

Mon, Sep 29, 2025 at 1:03 PM

Good afternoon,

AAA has advised that they have been unable to locate this pallet. You may submit a claim for it.

CHR 526621255

20879091

Thank you.

**BRIAN BUTLER** (He/Him)  
Customer Account Specialist

O: 816.949.6681

Hours 0800-1630

[brian.butler@freightquote.com](mailto:brian.butler@freightquote.com)

[www.chrobinson.com](http://www.chrobinson.com)

[901 W Carondelet Drive | Kansas City, MO 64114](#)

After Hours:

### Coverage Schedule (CST/CDT)

Weekdays: 4:00pm-8am

Weekends: 24 Hours

Contact: [24HRBS-483@chrobinson.com](mailto:24HRBS-483@chrobinson.com)

Phone: 866-286-2022

**BOLS can be accessed through your Navisphere online login. Don't know your login, ask me how to access it!**

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