
RE: E & E Order PO Damaged Issue - 6650861067_1

From Lisa Lai <lisa.lai@jlahome.com>

Date Sat 8/16/2025 2:19 AM

To Ping Gao <ping.gao@jlahome.com>; Holly Zhu <holly.zhu@jlahome.com>

Cc Yipei Zhang <yipei.zhang@jlahome.com>; Edward Maxwell <edward.maxwell@ship8.com>; Jay Kao <jay.kao@jlahome.com>

Hi Ping,

These are desks not chairs.
Got it, let me know the cost.

Thanks!

Lisa Lai

President of JLA FURNITURE and JLA ART

E&E Co., Ltd. DBA JLA

Fremont, California

From: Ping Gao <ping.gao@jlahome.com>

Sent: Friday, August 15, 2025 3:42 PM

To: Lisa Lai <lisa.lai@jlahome.com>; Holly Zhu <holly.zhu@jlahome.com>

Cc: Yipei Zhang <yipei.zhang@jlahome.com>; edward.maxwell@ship8.com; Jay Kao <jay.kao@jlahome.com>

Subject: RE: E & E Order PO Damaged Issue - 6650861067_1

Hello Lisa

Correction, the total on hand is 141. And SD3 is going to rent another dumpster and will let us know how much will cost, and we will need rework form to capture the handling charge. thanks

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Ping Gao <ping.gao@jlahome.com>

Sent: Friday, August 15, 2025 2:29 PM

To: 'Lisa Lai' <lisa.lai@jlahome.com>; 'Holly Zhu' <holly.zhu@jlahome.com>

Cc: 'Yipei Zhang' <yipei.zhang@jlahome.com>; 'edward.maxwell@ship8.com' <edward.maxwell@ship8.com>; 'Jay Kao' <jay.kao@jlahome.com>

Subject: RE: E & E Order PO Damaged Issue - 6650861067_1

Hello Lisa

The chair may need required additional dumpster to dispose. I will let you know if SHIP8 will charge for this. thanks

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Lisa Lai <lisa.lai@jlahome.com>

Sent: Friday, August 15, 2025 1:59 PM

To: Ping Gao <ping.gao@jlahome.com>; Holly Zhu <holly.zhu@jlahome.com>

Cc: Yipei Zhang <yipei.zhang@jlahome.com>; edward.maxwell@ship8.com; Jay Kao <jay.kao@jlahome.com>

Subject: RE: E & E Order PO Damaged Issue - 6650861067_1

Hi Ping,

Approved to dump all inventory in warehouse of this item.

Thanks!

Lisa Lai

President of JLA FURNITURE and JLA ART

E&E Co., Ltd. DBA JLA

Fremont, California

From: Ping Gao <ping.gao@jlahome.com>

Sent: Friday, August 15, 2025 12:30 PM

To: Holly Zhu <holly.zhu@jlahome.com>

Cc: Yipei Zhang <yipei.zhang@jlahome.com>; edward.maxwell@ship8.com; Jay Kao <jay.kao@jlahome.com>; lisa.lai <lisa.lai@jlahome.com>

Subject: RE: E & E Order PO Damaged Issue - 6650861067_1

Hello Holly
We currently 113pcs in SD3. We will get them all discard. Please have Lisa reply with confirmation. Thanks

MP122-1136

Best Regards
Ping Gao
Distribution Manager
E&E Co Ltd DBA JLA Home
Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Holly Zhu <holly.zhu@jlahome.com>
Sent: Friday, August 15, 2025 12:09 PM
To: Ping Gao <ping.gao@jlahome.com>
Cc: Yipei Zhang <yipei.zhang@jlahome.com>; edward.maxwell@ship8.com; Jay Kao <jay.kao@jlahome.com>; lisa.lai <lisa.lai@jlahome.com>
Subject: Re: E & E Order PO Damaged Issue - 6650861067_1

Hi Ping,

We will close inventory feed for all customers for item MP122-1136, please dump all of the inventory of this item in warehouse.

Thanks
Best Regards
Holly

From: Nicole Longo <nicole.longo@jlahome.com>
Sent: Friday, August 15, 2025 11:07 AM
To: operation.kohls@jlahome.com; operation.hardroswell@jlahome.com; operation.softroswell@jlahome.com; operation.macys <operation.macys@jlahome.com>; Jay Kao <jay.kao@jlahome.com>
Cc: Rachel White <rachel.white@jlahome.com>; Winnie Cheung <winnie.cheung@jlahome.com>; Anne Tavendale <anne.tavendale@jlahome.com>
Subject: FW: E & E Order PO Damaged Issue - 6650861067_1
Importance: High

Hi Jay/Ops – below items inventory feed should be turned off immediately for all of my customers that carry the item. @Jay.Kao can you please assist with this?

. [MP122-1136](#)

Macys, Kohls, Home Depot, KKL, Bealls, Lowes

Thank you,

Nicole Longo
JLA Home
Director of Ecommerce Sales
20 W 33rd St. 3rd FL.
NY, NY 10001
908-227-3128

From: Edward Maxwell <edward.maxwell@ship8.com>
Sent: Friday, August 15, 2025 2:03 PM
To: Kristyl Ipsen <kristyl.ipsen@ship8.com>; Ron Capranos <ron.capranos@ship8.com>; Lisa Petros <lisa.petros@jlahome.com>
Cc: Kari Wittig <kari.wittig@jlahome.com>; Nicole Longo <nicole.longo@jlahome.com>; Alejandra Becerra <alejandra.becerra@ship8.com>; Joan Scotto <joan.scotto@jlahome.com>; Jeanine Elwell <jeanine.elwell@ship8.com>; Alex Gonzalez <alex.gonzalez@ship8.com>; Kristyl Ipsen <kristyl.ipsen@oalogistics.com>
Subject: Re: E & E Order PO Damaged Issue - 6650861067_1

Hi Team,

During the inspection, we identified multiple items with mold spores similar to those shown in the customer photos. For the health and safety of the associates, we have stopped the inspection process.

All bins containing inventory are now marked as "Special" to prevent further handling.

Please see the two POs below that had allocated inventory.

[@Lisa Petros](#) could you please cancel the related orders and contact the affected customers?

In my opinion, the entire inventory should be disposed of.

	Notes	Customer PO No.	Retail Order No.	Customer	Marketplace	E&E SO No.	Location	Division	Order Cnt.	Error	Freight Review	Tracking No.	Trailer No.	Shipping Method	Carrier	Order Type	Status	Pre-Order	Cancel Reason	Validated	Uploaded	Upload Date	
<input checked="" type="checkbox"/>		6652652259_1	6652652259	KOHLDSN		74503526	SD3	FUR	1			1Z8EE0420398087128	219493	UPS Ground (Special)	UPS	Retail	Open	No		True	True	08/14/2025 16:24:13	B20
<input checked="" type="checkbox"/>		6652620471_1	6652620471	KOHLDSN		74502314	SD3	FUR	1			1Z8EE0420309517473	219493	UPS Ground (Special)	UPS	Retail	Open	No		True	True	08/14/2025 11:59:54	B20



SHIP8INC.

Edward Maxwell

Director of Operations

311 International Trade Pkwy

Port Wentworth, GA 31407

Cell (912)-247-5989

From: Kristyl Ipsen <kristyl.ipsen@ship8.com>
Sent: Friday, August 15, 2025 9:50 AM
To: Ron Capranos <ron.capranos@ship8.com>; Edward Maxwell <edward.maxwell@ship8.com>
Cc: Kari Wittig <kari.wittig@jlahome.com>; Nicole Longo <nicole.longo@jlahome.com>; Alejandra Becerra <alejandra.becerra@ship8.com>; Joan Scotto <joan.scotto@jlahome.com>; Jeanine Elwell <jeanine.elwell@ship8.com>; Alex Gonzalez <alex.gonzalez@ship8.com>; Kristyl Ipsen <kristyl.ipsen@oalogistics.com>
Subject: Re: E & E Order PO Damaged Issue - 6650861067_1

Hi Ron,

The item status is "donation" meaning we won't get this item on any incoming containers and our QOH is what is left for this item. I also believe marking it as donation makes the inventory available to wholesale buyers (TJ Maxx, BJ's - SJLA Comp orders, but I may be overstepping there.)

I have my team inspecting some locations, including the allocated inventory, and will update our findings.



Kristyl Ipsen

Operations Manager

311 International Trade Pkwy
Port Wentworth, GA 31407

O:912.373.7778 x 3823 C:912.604.1974

From: Ron Capranos <ron.capranos@ship8.com>
Sent: Friday, August 15, 2025 9:21 AM
To: Edward Maxwell <edward.maxwell@ship8.com>
Cc: Kari Wittig <kari.wittig@jlahome.com>; Nicole Longo <nicole.longo@jlahome.com>; Alejandra Becerra <alejandra.becerra@ship8.com>; Joan Scotto <joan.scotto@jlahome.com>; Jeanine Elwell <jeanine.elwell@ship8.com>; Alex Gonzalez <alex.gonzalez@ship8.com>; Kristyl Ipsen <kristyl.ipsen@oalogistics.com>
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This rain see two questions. Why are they in donation? And the other is if you have orders ready to go out please have them inspected first to make sure there is no mold on them.

On Aug 15, 2025, at 9:16 AM, Edward Maxwell <edward.maxwell@ship8.com> wrote:

Hi Ron,

We currently have 143 units with a system status showing " donation" and 2 allocated for outbound orders on [MP122-1136](#). These are in 37 Locations. The team will go and check these today.

I am adding in [@Kristyl Ipsen](#) as her team will be completing the task.

<image.png>

Edward Maxwell

Director of Operations

311 International Trade Pkwy

Port Wentworth, GA 31407

Cell (912)-247-5989

From: Ron Capranos <ron.capranos@ship8.com>
Sent: Thursday, August 14, 2025 2:48 PM
To: Kari Wittig <kari.wittig@jlahome.com>; Nicole Longo <nicole.longo@jlahome.com>; Alejandra Becerra <alejandra.becerra@ship8.com>; Joan Scotto <joan.scotto@jlahome.com>; Jeanine Elwell <jeanine.elwell@ship8.com>; Edward Maxwell <edward.maxwell@ship8.com>; Etosha Ortiz <etosha.ortiz@ship8.com>; Alex Gonzalez <alex.gonzalez@ship8.com>
Subject: Re: E & E Order PO Damaged Issue - 6650861067_1

SHIP8 Team,

Please do a review of the inventory to make sure none of the cartons are wet.

I know we have had a very rainy season this year so it could have been a leaking container or getting wet in unloading.

But mold usually does not grow that quickly.

Please respond back to Kohl's once the inspection has been completed. If there are concerns let's discuss prior to responding to Kohl's.

Ron

<image.png>

Ron Capranos

President

550 Northport Pkwy

Port Wentworth, GA 31407

Mobile: 561.789.5217

<https://ship8.com/>

From: 'Kathryn D'Amico' via kohlsdsn <kohlsdsn@jlahome.com>

Sent: Thursday, August 14, 2025 12:46 PM

To: kohlsdsn <kohlsdsn@jlahome.com>; Kari Wittig <kari.wittig@jlahome.com>; Nicole Longo <nicole.longo@jlahome.com>; Ron Capranos <ron.capranos@ship8.com>; Alejandra Becerra <alejandra.becerra@ship8.com>; Joan Scotto <joan.scotto@jlahome.com>; Laura Yee <laura.yee@jlahome.com>; Jeanine Elwell <jeanine.elwell@ship8.com>; Edward Maxwell <edward.maxwell@ship8.com>; Etosha Ortiz <etosha.ortiz@ship8.com>; Alex Gonzalez <alex.gonzalez@ship8.com>; Olga Alicea <olga.alicea@ship8.com>; operation.kohls@jlahome.com <operation.kohls@jlahome.com>

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E & E

The customer called about PO 6650861067_1, when they opened the package they found mold on the order. Attached are the pictures. The customer support team processed a return so no further action is needed for the customer but please review your items so see if a bigger issue than this one item. [MP122-1136](#), merchant sku 30513743

<garlinger__colleen_mold_2_720.jpg>

<garlinger__colleen_mold_1_720.jpg>

Thank you,
Katie

Katie D'Amico | Supply Chain Executive, Direct Ship - Home Tech & Gift, Cookware/Food Prep, Tabletop, and Fashion Bedding

Kohl's Department Stores | 📍 N56 W17000 Ridgewood Drive | Menomonee Falls, WI 53051 | 📞 office: (262)703-6044 |

✉ e-mail: Kathryn.D'Amico@Kohls.com

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