



March 24, 2025

Dorothea Arriolla
999 Padbury Ct
Galt, CA 95632
Via Email

Re: Product Claim – BeautyRest Queen size Electric Blanket, Ivory
Claim: Electric Blanket controller overheated causing discoloration to bedside table.

Dorothea Arriolla:

This letter is to inform you that we have received your claim and our investigation has been completed with your support.

It is our commitment to quality and safety that we will continue to render product improvement and in good faith provide you with a one-time courtesy replacement item selected from www.designerliving.com in the amount of \$200.00.

The Blanket and controllers were thoroughly inspected and even though we were unable to find cause for overheating we are committed to ensuring customer satisfaction with our products

Once you select and have received the item chosen from the Designer Living website, you **release E&E and its affiliates from all potential liability associated with Product Claim C25005312** and no further claims for the same issue can be made to E&E Company, Ltd. (dba JLAHome).

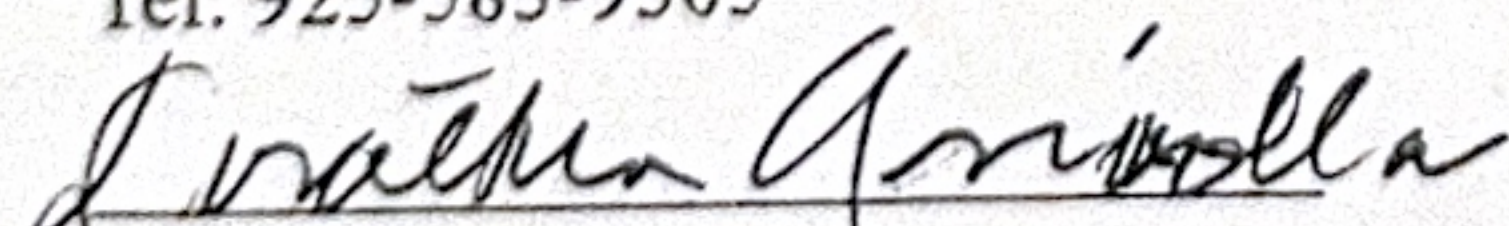
As part of the agreement process, upon agreeing to resolution of this claim we request that you sign and date this letter and return a copy at your earliest convenience so we may process an order for your replacement item.

Sincerely,

Melissa Brown
Customer Service Manager
E&E CO. Ltd. (DBA JLA Home)
Fremont, CA94538

45875 Northport Loop East

Tel: 925-583-9305


-Consumer

Dorothea Arriolla

Date

09/01/25