
Fwd: Your FedEx Claim has been denied

1 message

Dodie Hopf <dodieh@touchofclass.com>
To: Doris Gries <dorisg@touchofclass.com>

Wed, Apr 2, 2025 at 9:20 AM

Begin forwarded message:

From: Joanie Bohnenkemper <joanieb@touchofclass.com>
Subject: Re: Your FedEx Claim has been denied
Date: March 21, 2025 at 7:04:11 AM EDT
To: Dodie Hopf <dodieh@touchofclass.com>

On Mar 21, 2025, at 4:07 AM, FedEx Claims Cargo <ClaimsUpdates@fedex.com> wrote:



Date: March 21, 2025

CASE #	C-184192293
TRACKING / PRO #	772396394299
REFERENCE / CLAIMANT #	202502278002019
SHIP / RECEIVED DATE	03/19/2025
CLAIM AMOUNT	\$78.74

Hello FedEx Customer,

We value your business, and your satisfaction is of the utmost importance to us.

After review, we are unable to approve your claim based on the information provided and our shipment records. Our research indicates, that while a label was created, the shipment was not received by FedEx.

If you have additional information including, but not limited to, a pickup number, pickup manifest, or a drop off receipt, you may dispute the claim by clicking on the link