



Melissa Brown <melissa.brown@jlahome.com>

FW: Tracing Report for 087699697

4 messages

'JLA Home' via [cstraffic](mailto:cstraffic@ollix.com) <cstraffic@ollix.com>

Fri, Feb 7, 2025 at 10:42 AM

Reply-To: JLA Home <JLAHome@chrobinson.com>

To: [cstraffic](mailto:cstraffic@ollix.com) <cstraffic@ollix.com>, Pete Bainbridge <pbainbridge@abf.com>

Cc: JLA Home <JLAHome@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, Lisa Petros <lisa.petros@jlahome.com>

[@cstraffic](#) be advised freight is lost in transit.

[@Pete Bainbridge](#) please confirm dock searches are being conducted.

CHR 502826964

20838171

BRIAN BUTLER (He/Him)
Customer Account Specialist

O: 816.949.6681

Hours 0800-1630

brian.butler@freightquote.com

www.chrobinson.com

901 W Carondelet Drive | Kansas City, MO 64114



From: Pete Bainbridge <pbainbridge@abf.com>

Sent: Friday, February 7, 2025 11:36 AM

To: LTLKC1 <LTLKC1@chrobinson.com>

Cc: JLA Home <JLAHome@chrobinson.com>

Subject: Tracing Report for 087699697

[EXTERNAL EMAIL] CAUTION: This email originated from outside of the organization. Do not click links or open

attachments unless you recognize the sender and know the content is safe. ...

Good afternoon,

This shipment has been lost in transit. So far we have been unable to locate it.

Thank you

Pete Bainbridge | Relief Office Clerk | ABF Freight® – An ArcBestSM Company | p: 844-818-0934 | arcb.com/abf



My office hours are M-F 07:30 - 16:30 EST

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2 attachments



087699697.TIF
59K



 **TracingReport_087699697.pdf**
13K

Melissa Brown <melissa.brown@jlahome.com> Mon, Feb 10, 2025 at 7:47 AM
To: JLA Home <JLAHome@chrobinson.com>, Pete Bainbridge <pbainbridge@abf.com>
Cc: cstraffic <cstraffic@olliix.com>, JLA Home <JLAHome@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, Lisa Petros <lisa.petros@jlahome.com>

Pete,

Has this freight been located yet?

Please advise.

Thank you

Melissa Brown

Customer Service Manager

E & E Co. , Ltd dba JLA Home

925-583-9305

Melissa.brown@jlahome.com

[Quoted text hidden]

Pete Bainbridge <pbainbridge@abf.com>

Mon, Feb 10, 2025 at 7:52 AM

To: Melissa Brown <melissa.brown@jlahome.com>, JLA Home <JLAHome@chrobinson.com>

Cc: cstraffic <cstraffic@olliix.com>, LTLKC1 <LTLKC1@chrobinson.com>, Lisa Petros <lisa.petros@jlahome.com>

Not so far. I have requested a CCTV review of its handling – hoping that will turn something up.

Thanks

Pete Bainbridge | Relief Office Clerk | ABF Freight[®] – An ArcBestSM Company | p: 844-818-0934 | arcb.com/abf



My office hours are M-F 07:30 - 16:30 EST

From: Melissa Brown <melissa.brown@jlahome.com>

Sent: Monday, February 10, 2025 10:48 AM

To: JLA Home <JLAHome@chrobinson.com>; Pete Bainbridge <pbainbridge@abf.com>

Cc: cstraffic <cstraffic@olliix.com>; LTLKC1 <LTLKC1@chrobinson.com>; Lisa Petros <lisa.petros@jlahome.com>

Subject: Re: FW: Tracing Report for 087699697

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[Quoted text hidden]

Melissa Brown <melissa.brown@jlahome.com>

Mon, Feb 10, 2025 at 7:53 AM

To: Pete Bainbridge <pbainbridge@abf.com>

Cc: JLA Home <JLAHome@chrobinson.com>, cstraffic <cstraffic@olliix.com>, LTLKC1 <LTLKC1@chrobinson.com>, Lisa Petros <lisa.petros@jlahome.com>

Thank you. Please keep us posted.

Melissa Brown

Customer Service Manager

E & E Co. , Ltd dba JLA Home

925-583-9305

Melissa.brown@jlahome.com

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