



Melissa Brown <melissa.brown@jlahome.com>

FW: Load 498921740 / Pro 087655594 - Notice of Damage, Disposition Needed

1 message

'JLA Home' via cstraffic <cstraffic@ollix.com>

Fri, Dec 27, 2024 at 10:29 AM

Reply-To: JLA Home <JLAHome@chrobinson.com>

To: cstraffic <cstraffic@ollix.com>

Cc: JLA Home <JLAHome@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, Lisa Petros <lisa.petros@jlahome.com>

Good afternoon,

Consignee refused delivery, due to damage. Pictures from carrier attached.

Please advise.

CHR 498921740

20830685

BRIAN BUTLER (He/Him)
Customer Account Specialist

O: 816.949.6681

brian.butler@freightquote.com

www.chrobinson.com

901 W Carondelet Drive | Kansas City, MO 64114



From: KCRCBrokerageSupport <KCRCBrokerageSupport@chrobinson.com>

Sent: Friday, December 27, 2024 10:46 AM

To: LTLKC1 <LTLKC1@chrobinson.com>; Kimberly Gudenkauf <Kimberly.Gudenkauf@freightquote.com>

Cc: Brian Butler <Brian.Butler@chrobinson.com>

Subject: Load 498921740 / Pro 087655594 - Notice of Damage, Disposition Needed

Good morning, E & E CO., LTD. dba JLA Home,

I regret to inform you we have been notified of damage to pallet of your shipment going to Belle Patri. Please provide the value of this whole shipment along with disposition of where the freight can be accepted. If you plan to file a claim, it is best that someone take possession and hold on to the freight during the claims process for best possible outcome. Please note that if disposition is not received, storage will begin. We are happy to answer any questions you may have.

Thank you!

KIERSTEN WRIGHT
Associate Operations Coordinator

O: 800.323.5441
www.chrobinson.com

901 Carondelet Dr | Kansas City, Missouri 64114 United States





Additional contacts:

Taylor Gibson | Supervisor Operations | o: 816-949-6891 | e: taylor.harris@freightquote.com

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4 attachments

-  **Load 498921740.pdf**
502K
-  **documents 2024-12-27 v2.pdf**
1798K
-  **documents.pdf**
93K
-  **documents 2024-12-27 v3.pdf**
2658K