



Melissa Brown <melissa.brown@jlahome.com>

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**RE: SEFL PRO# 329554433 Raleigh Furniture Gallery**

5 messages

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'JLA Home' via cstraffic <cstraffic@olliix.com>

Mon, Jul 22, 2024 at 8:30 AM

Reply-To: JLA Home <JLAHome@chrobinson.com>

To: "Kirksey, Dorothy" <Dorothy.Kirksey@sefl.com>, "Cooper, Salei" <Salei.Cooper@sefl.com>, JLA Home <JLAHome@chrobinson.com>, LTLTrafficTeam <LTLTrafficTeam@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, cstraffic <cstraffic@olliix.com>

Cc: Lisa Petros <lisa.petros@jlahome.com>

Good morning JLA team,

Please provide disposition and freight value for damaged freight:



**BRIAN BUTLER** (He/Him)  
Customer Account Specialist

O: 816.949.6681  
brian.butler@freightquote.com  
www.chrobinson.com

901 W Carondelet Drive | Kansas City, MO 64114



**C.H. ROBINSON**

ACCELERATE YOUR ADVANTAGE®



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**From:** Kirksey, Dorothy <[Dorothy.Kirksey@sefl.com](mailto:Dorothy.Kirksey@sefl.com)>

**Sent:** Monday, July 22, 2024 9:21 AM

**To:** Cooper, Salei <[Salei.Cooper@sefl.com](mailto:Salei.Cooper@sefl.com)>; JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>; LTLTrafficTeam <[LTLTrafficTeam@chrobinson.com](mailto:LTLTrafficTeam@chrobinson.com)>; LTLKC1 <[LTLKC1@chrobinson.com](mailto:LTLKC1@chrobinson.com)>

**Cc:** Kirksey, Dorothy <[Dorothy.Kirksey@sefl.com](mailto:Dorothy.Kirksey@sefl.com)>

**Subject:** RE: SEFL PRO# 329554433 Raleigh Furniture Gallery

Please advise dispo.



Thanks,



**Dorothy Kirksey**

OS&D/Administrative Specialist III | Southeastern Freight Lines

Raleigh, NC

P: 919.781.7460 | E:[dorothy.kirksey@sefl.com](mailto:dorothy.kirksey@sefl.com)

**WE ARE HERE TO SERVE!**

**\*Storage charges will begin 48 hours after 1<sup>st</sup> notification\***

**\*\*Disposition received after 3:00pm EST, will be processed the next business day.\*\***

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**From:** Cooper, Salei <[Salei.Cooper@sefl.com](mailto:Salei.Cooper@sefl.com)>  
**Sent:** Monday, July 22, 2024 9:39 AM  
**To:** JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>; LTLTrafficTeam <[LTLTrafficTeam@chrobinson.com](mailto:LTLTrafficTeam@chrobinson.com)>; LTLKC1 <[LTLKC1@chrobinson.com](mailto:LTLKC1@chrobinson.com)>; Kirksey, Dorothy <[Dorothy.Kirksey@sefl.com](mailto:Dorothy.Kirksey@sefl.com)>  
**Subject:** RE: SEFL PRO# 329554433 Raleigh Furniture Gallery

Dorothy,

Can you provide a photo please?

Thank you,



**Salei Cooper**

OS&D/Administrative Specialist III | Southeastern Freight Lines

Raleigh, NC

P: 919.781.7460 | E: [salei.cooper@sefl.com](mailto:salei.cooper@sefl.com)

**WE ARE HERE TO SERVE!**

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**\*\*Disposition received after 3:00pm EST, will be processed the next business day.\*\***

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**From:** JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>  
**Sent:** Thursday, July 18, 2024 10:42 AM  
**To:** Cooper, Salei <[Salei.Cooper@sefl.com](mailto:Salei.Cooper@sefl.com)>; LTLTrafficTeam <[LTLTrafficTeam@chrobinson.com](mailto:LTLTrafficTeam@chrobinson.com)>; LTLKC1 <[LTLKC1@chrobinson.com](mailto:LTLKC1@chrobinson.com)>; JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>  
**Subject:** RE: SEFL PRO# 329554433 Raleigh Furniture Gallery

This message originated outside of Southeastern Freight Lines. Use caution when opening attachments, clicking links or responding to requests for information.

Do you have a picture of the damaged freight?

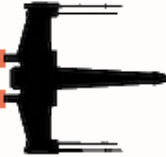
**BRIAN BUTLER** (He/Him)  
Customer Account Specialist

O: 816.949.6681  
[brian.butler@freightquote.com](mailto:brian.butler@freightquote.com)  
[www.chrobinson.com](http://www.chrobinson.com)



**C.H. ROBINSON**

ACCELERATE YOUR ADVANTAGE®



**From:** Cooper, Salei <[Salei.Cooper@sefl.com](mailto:Salei.Cooper@sefl.com)>

**Sent:** Thursday, July 18, 2024 9:37 AM

**To:** LTLTrafficTeam <[LTLTrafficTeam@chrobinson.com](mailto:LTLTrafficTeam@chrobinson.com)>; LTLKC1 <[LTLKC1@chrobinson.com](mailto:LTLKC1@chrobinson.com)>; JLA Home <[JLAHome@chrobinson.com](mailto:JLAHome@chrobinson.com)>

**Subject:** SEFL PRO# 329554433 Raleigh Furniture Gallery

**[EXTERNAL EMAIL]** CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. ...

CH Robinson,

Please see attached BOL. Consignee refused 1 chair due to damage. Please provide disposition.

Thank you,



**Salei Cooper**

OS&D/Administrative Specialist III | Southeastern Freight Lines

Raleigh, NC

P: 919.781.7460 | E: [salei.cooper@sefl.com](mailto:salei.cooper@sefl.com)

**WE ARE HERE TO SERVE!**

**\*Storage charges will begin 48 hours after 1<sup>st</sup> notification\***

**\*\*Disposition received after 3:00pm EST, will be processed the next business day.\*\***

\*\*\*\*\*

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the sender of the e-mail. The sender of the e-mail accepts no liability for any damage caused by any virus transmitted by this email. (IP)

\*\*\*\*\*

**Melissa Brown** <melissa.brown@jlahome.com>  
To: JLA Home <JLAHome@chrobinson.com>  
Cc: "Kirksey, Dorothy" <Dorothy.Kirksey@sefl.com>, "Cooper, Salei" <Salei.Cooper@sefl.com>, LTLTrafficTeam <LTLTrafficTeam@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, cstraffic <cstraffic@ollix.com>, Lisa Petros <lisa.petros@jlahome.com>

Mon, Jul 22, 2024 at 9:02 AM

Brian,

There is more than one blue chair on this order. We will need a picture of the item number on the box. A picture of the white carton label attached to the box containing the order and item number information would be ideal.

Also, confirm this is for order number 20802125.

Thank you

Melissa Brown  
Customer Service Manager  
E & E Co. , Ltd dba JLA Home  
925-583-9305  
[Melissa.brown@jlahome.com](mailto:Melissa.brown@jlahome.com)

[Quoted text hidden]

**Kirksey, Dorothy** <Dorothy.Kirksey@sefl.com>  
To: Melissa Brown <melissa.brown@jlahome.com>, JLA Home <JLAHome@chrobinson.com>, "Kirksey, Dorothy" <Dorothy.Kirksey@sefl.com>  
Cc: "Cooper, Salei" <Salei.Cooper@sefl.com>, LTLTrafficTeam <LTLTrafficTeam@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, cstraffic <cstraffic@ollix.com>, Lisa Petros <lisa.petros@jlahome.com>

Mon, Jul 22, 2024 at 9:04 AM

Driver called in #100-0063?



**Dorothy Kirksey**  
OS&D/Administrative Specialist III | Southeastern Freight Lines  
Raleigh, NC  
P: 919.781.7460 | E:[dorothy.kirksey@sefl.com](mailto:dorothy.kirksey@sefl.com)

**WE ARE HERE TO SERVE!**

**\*Storage charges will begin 48 hours after 1<sup>st</sup> notification\***

**\*\*Disposition received after 3:00pm EST, will be processed the next business day.\*\***

[Quoted text hidden]

**JLA Home** <JLAHome@chrobinson.com>

Mon, Jul 22, 2024 at 9:07 AM

To: Melissa Brown <melissa.brown@jlahome.com>, JLA Home <JLAHome@chrobinson.com>  
Cc: "Kirksey, Dorothy" <Dorothy.Kirksey@sefl.com>, "Cooper, Salei" <Salei.Cooper@sefl.com>, LTLTrafficTeam <LTLTrafficTeam@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, cstraffic <cstraffic@olliix.com>, Lisa Petros <lisa.petros@jlahome.com>

Confirmed for 20802125

**BRIAN BUTLER** (He/Him)  
Customer Account Specialist

O: 816.949.6681  
brian.butler@freightquote.com  
www.chrobinson.com

901 W Carondelet Drive | Kansas City, MO 64114



**From:** Melissa Brown <melissa.brown@jlahome.com>

**Sent:** Monday, July 22, 2024 11:03 AM

**To:** JLA Home <JLAHome@chrobinson.com>

**Cc:** Kirksey, Dorothy <Dorothy.Kirksey@sefl.com>; Cooper, Salei <Salei.Cooper@sefl.com>; LTLTrafficTeam <LTLTrafficTeam@chrobinson.com>; LTLKC1 <LTLKC1@chrobinson.com>; cstraffic <cstraffic@olliix.com>; Lisa Petros <lisa.petros@jlahome.com>

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**Melissa Brown** <melissa.brown@jlahome.com>

Mon, Jul 22, 2024 at 9:29 AM

To: JLA Home <JLAHome@chrobinson.com>, "Kirksey, Dorothy" <dorothy.kirksey@sefl.com>  
Cc: "Cooper, Salei" <Salei.Cooper@sefl.com>, LTLTrafficTeam <LTLTrafficTeam@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, cstraffic <cstraffic@olliix.com>, Lisa Petros <lisa.petros@jlahome.com>

The value is listed below. You can either retain the item for salvage or discard it. The invoice is also attached for your reference.

<b>II100-0063 =</b>	<b>189.52</b>
<b>Freight =</b>	<b>29.02</b>
<b>Total value =</b>	<b>218.54</b>

Thank you

Melissa Brown

Customer Service Manager


E & E Co. , Ltd dba JLA Home

925-583-9305

[Melissa.brown@jlahome.com](mailto:Melissa.brown@jlahome.com)

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 **20802125 invoice.pdf**  
168K