

CUSTOMER FEEDBACK REPORT FOR VENDOR

| | |
|-------------------------|-------------------------|
| Vendor Name: | Olliix |
| Reporting Month: | 2024-07-01 - 2024-07-31 |
| Vendor Manager: | Ashley |
| Total COGS: | 592.32 |
| Total Orders: | 7 |
| Total Units Sold: | 9 |
| Value of Returns(\$/%): | 108.88 / 18.38 % |
| COGS (Net in \$): | 483.44 |
| OOS Cancellations: | 0 |

| Case Composition | |
|------------------------------------|----------|
| Buyers Remorse | 1 |
| Damaged | 1 |
| Defective | 0 |
| Shipping Issues or Lost in Transit | 0 |
| Wrong Product | 0 |
| Incorrect Address | 0 |
| Item Not Received | 0 |
| Total | 2 |

| SKUs with Issues | | | | | | | | |
|------------------------|----------------|----------|-----------|------------------------------------|---------------|-------------------|-------------------|----------|
| | Buyers Remorse | Damaged | Defective | Shipping Issues or Lost in Transit | Wrong Product | Incorrect Address | Item Not Received | Total |
| 44089692423(JLA-38205) | - | 1 | - | - | - | - | - | 1 |
| 44089617245(JLA-38209) | 1 | - | - | - | - | - | - | 1 |
| Total | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 |

| SKU wise Customer Comment | | |
|---------------------------|-----------|---------------------------------|
| Vendor SKU | PO | Customer Comment |
| 44089692423 | JLA-38205 | Bottom of lamp base has a crack |