

HEATED 11.23
THROW

JCPenney (619) 291-6050
6987 FRIARS RD
SAN DIEGO, CA 92108

Order #2023295613572886
Invoice #425764591

BR PL HD Throw	Qty 1	69.99
Cat# EC710-0498B		
Lg 01-1		
+ Skeleton Di	24.50	-
Return Value	4.49	
Price Total	69.99	
+ Skeleton Disc	24.50	
Subtotal	9.00	
Total	45.49	
Sales tax 7.75%	3.52	
Delivery Date 10/17/23	49.00	

Your V.I.A. # XXXXXXXXXXXX2350
was billed for \$ 49.01
on 10/24/23

Store: 450 Term: 425 Tran: 9789
Date: 10/27/23 Time: 06:25 PM Assoc: 0380

PRODUCT NUMBERS STARTING WITH * CONTAIN A
CHEMICAL KNOWN TO STATE OF CALIF TO CAUSE
CANCER BIRTH DEFECTS OR REPRODUCTIVE HARM

Your feedback matters.
Give us your thoughts.
Survey details at:
www.jcpenny.com/survey

Access code valid for 7 days
Access Code:1950 425 9789 102723 1825 9

See a team member, in-store posting, or
visit jcp.com for complete details on our
Price Match and Return policies.

Rebate Forms available at
www.jcpenny.com/Rebates



THANK YOU

Keep this slip for statement verification.
CUSTOMER COPY

private party or products originally intended to be sold in a country other than the one you purchased them in or from (i.e. grey market goods). Any product for which the consumer does not follow the warranty procedures outlined above.

Registrations Department - E&E Co., LTD - 45875 Northport Loop East - Fremont, CA 94538

Jeanette
McQueen Wright
619.794.4258

jmcqueenwright@gmail.com



Jeanette McQueen Wright

To: Edith Rios
Subject: RE: Proof of purchase / C24009688

Edith,

It's been over two weeks so I assume my receipt must have gotten lost. I will send another copy today. Once again please let me know when you receive it.

Thank you,

jmwright
jmcqueenwright@gmail.com
619.794.4258

From: Edith Rios [<mailto:edith.rios@jlahome.com>]
Sent: Monday, April 22, 2024 7:34 AM
To: Jeanette McQueen Wright
Subject: RE: Proof of purchase / C24009688

Hello,

I have not receive it yet, we will keep you updated.

Thank you

Best regards,
Edith Rios
Senior Customer Service Lead
edith.rios@jlahome.com

From: Jeanette McQueen Wright [<mailto:jmcqueenwright@gmail.com>]
Sent: Saturday, April 20, 2024 1:45 PM
To: 'Edith Rios'
Subject: RE: Proof of purchase / C24009688

Edith,

Please let me know if you received my receipt. If so, will you be sending me a return label via email sometime soon?

Thank you,

jmwright
jmcqueenwright@gmail.com
619.794.4258

From: Jeanette McQueen Wright [mailto:jmcqueenwright@gmail.com]
Sent: Thursday, April 11, 2024 2:46 PM
To: 'Edith Rios'
Subject: RE: Proof of purchase / C24009688

Edith,

Thanks a \$Million! I will mail it today.

jmwright
jmcqueenwright@gmail.com
619.794.4258

From: Edith Rios [mailto:edith.rios@jlahome.com]
Sent: Thursday, April 11, 2024 1:58 PM
To: Jeanette McQueen Wright
Subject: RE: Proof of purchase / C24009688

Hello,

Sure! See mailing address below:

Customer Service Department
Att. Edith Claim# C24009688
45875 Northport Loop East
Fremont, CA 94538

Thank you

Best regards,

Edith Rios

Senior Customer Service Lead
edith.rios@jlahome.com

From: Jeanette McQueen Wright [mailto:jmcqueenwright@gmail.com]
Sent: Thursday, April 11, 2024 1:27 PM
To: 'Edith Rios'
Subject: RE: Proof of purchase / C24009688

Edith,

After working with my IT contact it seems that my Epson Scanner is no longer working properly. Instead of a scanner copy may I simply mail a copy of my receipt to you? If so, please provide the mailing address so I may send it immediately to resolve this matter.

Thank you,