

**SHADES OF LIGHT, LLC  
CLAIM FOR DEFECTIVE PRODUCT**

Date	Quantity	Item #	PO
3.7.24	1	XU18181 LW II121-0311	266853
Description of issue:			
CUSTOMER ADVISED THAT ONE OF THE WOODEN PLANKS HAS CRACKED;NO DAMAGE TO BOX OR INTERNAL PACKAGING			
Internal reference# (for Shades of Light use only):			1806438
VENDOR CODE:			OLLX

\*This defective product is in our customer's possession.

\*This is not a request for replacement(s); please do not send replacement(s) unless requested.

\*Please respond with a field scrap authorization, return authorization and/or credit memo as soon as possible.