



Melissa Brown <melissa.brown@jlahome.com>

RE: REFUSED FREIGHT PRO 08806499649

2 messages

'JLA Home' via **cstraffic** <cstraffic@olliix.com> Mon, Feb 5, 2024 at 7:01 AM
Reply-To: JLA Home <JLAHome@chrobinson.com>
To: Heidi Barron <Heidi.Barron@odfl.com>, JLA Home <JLAHome@chrobinson.com>, LTLKC1 <LTLKC1@chrobinson.com>, cstraffic <cstraffic@olliix.com>
Cc: Lisa Petros <lisa.petros@jlahome.com>

[@cstraffic](#)

Customer on 20776171 has advised ODFL that this order was cancelled. The rate to return this to sender is \$266.89. Please advise if this is approved. ODFL cc'd.

CHR 463176438

20776171

Thank you!

BRIAN BUTLER (He/Him)
Customer Account Specialist

O: 816.949.6681
brian.butler@freightquote.com
www.chrobinson.com

901 W Carondelet Drive | Kansas City, MO 64114



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Melissa Brown <melissa.brown@jlahome.com>

Mon, Feb 5, 2024 at 12:43 PM

To: JLA Home <JLAHome@chrobinson.com>

Cc: Heidi Barron <Heidi.Barron@odfl.com>, LTLKC1 <LTLKC1@chrobinson.com>, cstraffic <cstraffic@ollifix.com>, Lisa Petros <lisa.petros@jlahome.com>

Hello,

Let me confirm this with the customer. I will get back to you with approval as soon as possible.

Thank you

Melissa Brown

Customer Service Manager

E & E Co. , Ltd dba JLA Home

925-583-9305

Melissa.brown@jlahome.com

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