



ATTN : UPS EMAIL ATTN NAME  
PHONE : UPS EMAIL ATTN

**DAMAGE/LOSS UPDATE INFORMATION**

INQUIRY FROM:        **AMANDA INMANN**  
                              **100 CLYDE ALEXANDER LN**  
                              **POOLER GA 31322**

<b>SHIPMENT TO:</b>		<b>HOCHREITER KATHY</b>	
		<b>4017 SAINT JOHNS ST</b>	
		<b>HIGH POINT NC 27265</b>	
Shipper Number.....	<b>00001X780R</b>	Pickup Date.....	<b>08/21/23</b>
Number of Parcels.....	<b>1</b>	Weight.....	<b>20.00 LBS</b>
Shipper Invoice Number.....	<b>FPF200402</b>	Shipper Reference Number.....	<b>FPF200402</b>
Tracking Identification Number...	<b>1Z1X780R0397502360</b>	Consignee P.O. Number.....	<b>FPF200402</b>
Merchandise.....	<b>1 Avila Tufted Back Counter Stool by, Madison Park - Blue*Item # FPF20-0402 - UPC # 675716699116*Ref</b>		

We are unable to honor your claim because the package in question was not listed on your UPS pick-up record.

This information was reviewed with **AMANDA INMANN** on **09/21/23**.

Navigate to the Claims Dashboard using the below links to complete this form online.

- For customers with access to Claims on ups.com:

[https://www.ups.com/claims?loc=en\\_US](https://www.ups.com/claims?loc=en_US)

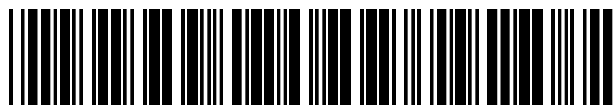
- For other claims:

[https://www.ups.com/claimdocs?loc=en\\_US](https://www.ups.com/claimdocs?loc=en_US)

Thank you for your patience and understanding.

UPS Customer Service

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