



ATTN : UPS EMAIL ATTN NAME  
PHONE : UPS EMAIL ATTN

**DAMAGE/LOSS UPDATE INFORMATION**

INQUIRY FROM: AMANDA INMANN  
100 CLYDE ALEXANDER LANE  
POOLER GA 31322

SHIPMENT TO:		MOSS, DAVID 5300 JANE ANNE ST HALTOM CITY TX 76117	
Shipper Number.....	<b>00001X780R</b>	Pickup Date.....	<b>05/30/23</b>
Number of Parcels.....	<b>1</b>	Weight.....	<b>11.00 LBS</b>
Shipper Invoice Number.....	<b>76117</b>	Shipper Reference Number.....	<b>76117</b>
Tracking Identification Number...	<b>1Z1X780R0392150124</b>	Consignee P.O. Number.....	<b>76117</b>
Merchandise.....	<b>1 3 PC KING QUILT SET*-</b>		

We are unable to honor your claim because the package in question was not listed on your UPS pick-up record.

This information was reviewed with **DON BOLIVAR** on **06/14/23**.

Navigate to the Claims Dashboard using the below links to complete this form online.

- For customers with access to Claims on ups.com:

[https://www.ups.com/claims?loc=en\\_US](https://www.ups.com/claims?loc=en_US)

- For other claims:

[https://www.ups.com/claimdocs?loc=en\\_US](https://www.ups.com/claimdocs?loc=en_US)

Thank you for your patience and understanding.

UPS Customer Service

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