

The U.S. Consumer Product Safety Commission (CPSC) received the report(s) of harm (Report(s)) listed below, which are also attached for your review, which describe a hazardous incident or a safety concern associated with one or more consumer products regulated by the CPSC. Your company has been identified as the manufacturer (including importer) or private labeler of these products.

| Reportid | Product Description | Report Submitted Date |
|---------------------------|--|-----------------------|
| 20230504-C01DE-2147347728 | Hyde lane luxury faux fur heated blanket/ white /60x70 | 5/4/2023 |

The listed Reports will be published in the Publicly Available Consumer Product Safety Information Database (Database) in **10 business days, on 5/22/2023**, pursuant to section 6A(c)(3)(A) of the Consumer Product Safety Act (CPSA) and our regulation at 16 CFR 1102.28. To review these Reports online and to take immediate action on these Reports, please log in to the CPSC's Business Portal on SaferProducts.gov: <https://www.saferproducts.gov/CPSRMSIndustry>

If you are not the manufacturer or private labeler of a consumer product described in one or more of these Reports, you should notify the CPSC immediately. You may do so by making a claim that the Report contains materially inaccurate information in the Business Portal on SaferProducts.gov.

What is the Publicly Available Consumer Product Safety Information Database?

The CPSC is required to maintain a database on the safety of consumer products, and other products or substances regulated by the CPSC pursuant to section 6A of the CPSA. The Database is required to be publicly available, searchable, and accessible through the Internet. Accordingly, information in the Database is available for search and review on the CPSC's website at SaferProducts.gov. It includes product recall information, Reports submitted by consumers and other Database users related to the safety of consumer products, and comments on Reports submitted by manufacturers (including importers) and private labelers. Section 6A of the CPSA and our regulation at 16 CFR 1102 prescribe timing requirements for notifying companies about a Report and publishing them in the Database. The CPSC is required to transmit Reports that meet certain minimum requirements for publication, set forth in 16 CFR 1102.10(d), to the identified manufacturer (including importer) or private labeler in a Report within five business days, where practicable. Additionally, these Reports must be published in the Database no later than the 10th business day after the CPSC transmits the Report to the manufacturer (including importer) or private labeler.

What Actions May I Take Regarding a Report?

You are not required to take any action regarding a Report. However, you may take one or more of the following actions with regard to a Report at any time:

- Submit a General Comment (see 16 CFR 1102.12 for requirement details);
- Make a claim that the Report contains confidential information, meaning it includes information that contains or relates to a trade secret or other matter referred to in 18 U.S.C. 1905 or that is subject to 5 U.S.C. 552(b)(4) (see 16 CFR §1102.24 for requirement details);
- Make a claim that the Report contains materially inaccurate information, meaning it contains information that is false or misleading, and which is so substantial and important as to affect a reasonable consumer's decision making about the product (see 16 CFR 1102.26 for requirement details).

How Do I Submit a Comment or Make a Claim about a Report?

Although you are not required to do so, we strongly encourage businesses to register an account on the CPSC's Business Portal at SaferProducts.gov. Doing so facilitates the rapid transmission of Reports that identify your company to a representative for review and immediate action. Companies can submit a comment and make a claim of confidential or materially inaccurate information about a Report through the Business Portal. The Business Portal was designed to streamline these actions based on the required 10-business-day timeframe for publishing Reports in the Database.

Companies may also submit comments and claims regarding a report of harm through electronic mail to Clearinghouse@cpsc.gov, or postal mail to the Consumer Product Safety Commission, Attn: Clearinghouse, 4330 East West Highway, Bethesda, MD 20814-4408.

How Much Time Do I Have to Take Action on a Report of Harm?

You may submit a comment or make a claim of confidential or materially inaccurate information at any time. **However, you must submit your comment or claim with sufficient time for the CPSC to review it before the Report publication deadline on 5/22/2023 if:**

- You would like your comment to be published in the Database at the same time as the Report, or
- You would like a claim of confidential or materially inaccurate information to be reviewed, and possibly determined by the CPSC, before a Report is published in the Database.

You may request expedited review of a claim of materially inaccurate information if you timely submit such claim, clearly mark your claim for expedited review, and limit your submission to five pages (including attachments).

Although we will make every effort to make a determination on timely-received claims of confidential and materially inaccurate information before publication, the CPSC cannot guarantee that a determination will be made before a Report is published in the Database. However, if your claim that a Report contains confidential information is received by the CPSC before the Report is published, we will either make a determination on the claim before publication of the Report or redact the portions of the Report claimed to be confidential before publishing it in the Database, until a determination can be made.

The Reports we have provided may - either alone, or with other information you have or may receive later - reasonably support a conclusion that the product contains a defect that could create a substantial product hazard, or creates an unreasonable risk of death or injury. If so, you are required under section 15(b) of the CPSA, 15 U.S.C.2064(b), to notify the Office of Compliance and Field Operations at the CPSC. The online version of the section 15(b) report is available at <https://www.saferproducts.gov/Business>. Section 15(b) reports will not be included in the Database.

If you have questions, please email clearinghouse@cpsc.gov, or call (301) 504-7921.

Thank you,

U.S. Consumer Product Safety Commission

Report Details

Report No.

20230504-C01DE-2147347728

Report Date

5/4/2023

Sent to Manufacturer / Importer / Private Labeler

5/8/2023

Category of Submitter

Consumer

Product Details

Product Description

Hyde lane luxury faux fur heated blanket/ white /60x70

Product Category

Furniture, Furnishings & Decorations

Product Type

Bedroom, Bedding & Bath

Product Code

Electric Blankets or Sheets (132)

Manufacturer / Importer / Private Labeler Name

SYNC TECHNOLOGY LTD.

Manufacturer / Importer / Private Labeler Address

45645 NORTHPORT LOOP E. , FREMONT , California, 94538, United States

Brand Name

Hyde lane

Model Name or Number

Plush Sherpa 60x70" , Snow Leopard

Serial Number

UPC Code

Date Manufactured

Manufacturer Date Code

Retailer

Amazon

Retailer State

Unspecified

Purchase Date

11/15/2022

Incident Details

Incident Description

Blanket started to ignite

Incident Date

12/8/2022

Incident Location

Home/Apartment/Condominium

Victims Involved

Injury Information

Injury—Injury, First Aid Received by Non-Medical Professional

My Relationship to the Victim

My Child

Gender

Unspecified

Victim's Age When Incident Occurred

16 years

Additional Details

Submitter has product?

Yes

Product was damaged before incident?

No

Product was modified before incident?

N/A

If yes to any, explanation

Have you contacted the manufacturer?

No

If Not, Do You Plan To?

N/A

Associated Recall Details

Associated Recall

Submitter Details

First Name

Elizabeth

Last Name

Ortega

Address

950 W Edgemont Dr, San Bernardino, California, 92405, United States

Phone

3236490481

E-mail

liza_ortega@outlook.com

Manufacturers and private labelers must not use or disseminate submitter or victim contact information to any other party for any other purpose other than verification of the information in a Report.

Verification of a Report can include information such as:

- Identity of the submitter;
- Victim details such as location, age, and gender;
- Consumer product, including model, serial number, date code, color, and size;
- Harm or risk of harm;
- Description of the incident;
- Incident date or approximate date;
- Category of submitter.

Verification must not include activities such as sales, promotion, marketing, warranty, or any other commercial purpose.



U.S. Consumer Product Safety Commission

Publicly Available Consumer Product Safety Information Database on SaferProducts.gov

How to Submit a General Comment or Claim that a Report Contains Confidential and/or Materially Inaccurate Information*

This document details the information required to submit comments and claims regarding a Report through e-mail and postal mail. However, in the future, the most efficient way to review reports of harm (Reports) submitted to the U.S. Consumer Product Safety Commission (CPSC) about your business's products, and to take action on Reports, is to register with the Business Portal on SaferProducts.gov. CPSC must approve Business Portal registrations for security purposes and this process can take a number of days, especially during the beginning of the Database when many businesses are registering. Therefore, while we encourage you to register with the Business Portal as soon as possible, your Business Portal account may not become active and available in time for you to submit comments to be posted at the same time as the current Report is published. For this Report, you are encouraged to submit any comments, and/or claims of confidential or materially inaccurate information through e-mail. Once your Business Portal registration is approved, you will be able to submit comments for future Reports online through the Business Portal.

Using the Business Portal, your designated representative, called the Primary Contact, will receive electronic notice of Reports submitted about your company's products. Your Primary Contact will be able to review those Reports online and take immediate action on them through the Business Portal, such as submitting a comment, and/or making a claim that a Report contains confidential or materially inaccurate information. Your Primary Contact can also designate additional users to receive notice of Reports and give them permission to submit comments on a Report, where appropriate. The Business Portal was designed to streamline these actions based on the requirement to publish Reports in the Publicly Available Consumer Product Safety Information Database (Database) on SaferProducts.gov on the 10th business day following *transmission* of the Report to the Manufacturer.

You are not required to use the Business Portal. Manufacturers (including importers) and private labelers (collectively referred to as "Manufacturers") that are not registered will receive notices of Reports through postal mail at their principal place of business, unless CPSC chooses another equally effective method of transmission. Accordingly, Manufacturers also may submit comments and claims of confidential and/or materially inaccurate information through electronic mail to clearinghouse@cpsc.gov, or postal mail to:

U.S. Consumer Product Safety Commission
Attn: Clearinghouse
4330 East West Highway
Bethesda, MD 20814-4408.

Use of these methods may slow CPSC's ability to review your comment or claim before a Report publishes on SaferProducts.gov.

Submitting a General Comment on a Report

Manufacturers that receive a Report from CPSC regarding a product may submit a general comment (Comment) about the Report. Please include the following information, in this order, in your submission:

- Manufacturer Name, Address, and Phone Number;
- Primary Contact's Name, Job Title, Address, Phone Number, and E-mail Address, if any;
- Report Number about which you are commenting;
- Comment on Report;
- Statement regarding whether the Comment should be visible in the Database; and
- Certification by the submitter, the Primary Contact, that they have reviewed the Report and the Comment, and that the information contained in the Comment is true and accurate to the best of the Manufacturer's knowledge, information, and belief.

If your Comment is received and reviewed before the Report is required to be posted in the Database, which is on the 10th business day following transmission of the Report to you, it should be displayed along with the Report in the Database. Otherwise, Comments will be displayed in the Database along with the Report as soon as is practicable.

Submitting a Confidential Information Claim (16 CFR § 1102.24)

What is confidential information?

"Confidential information" means information that contains or relates to a trade secret or other matter referred to in 18 U.S.C. §1905 or that is subject to 5 U.S.C. § 552(b)(4).

*This document has been prepared by staff and has not been reviewed or approved by the Commission. It does not necessarily reflect the views of the Commission.

Who can submit a claim that a Report contains confidential information?

Only the Manufacturer named in a Report can submit a claim that a Report contains confidential information.

What is the process for filing a claim that a Report contains confidential information?

CPSC's regulation at 16 C.F.R. §1102.24 states that each Manufacturer seeking such a designation of confidential information bears the burden of proof and must:

1. State the unique identifier of the Report to which the request for a determination of confidential information pertains;
2. Specifically identify the exact portion(s) of the report of harm claimed to be confidential;
3. State whether the information claimed to be confidential has ever been released in any manner to a person who was not an employee or in a confidential relationship with the company;
4. State whether the information so specified is commonly known within the industry or is readily ascertainable by outside persons with a minimum of time and effort;
5. If known, state the company's relationship with the victim and/or submitter of the report of harm and how the victim and/or submitter of the report of harm came to be in possession of such allegedly confidential information;
6. State how the release of the information would be likely to cause substantial harm to the company's competitive position; and
7. State whether the person submitting the request for treatment as confidential information is authorized to make claims of confidentiality on behalf of the person or organization concerned.

Every Manufacturer making a confidential information claim also must : (a) verify, in writing, that the information in the claim is true and accurate to the best of the Manufacturer's knowledge, information, and belief; and (b) certify, in writing, that the Manufacturer intends, in good faith, to assist the Commission in the defense of any judicial proceeding that may be brought thereafter to compel the disclosure of information that the Commission has determined to be a trade secret or privileged or confidential commercial or financial information.

When should I file a claim that a Report contains confidential information?

Although you can file a claim of confidential information at any time, you should submit your claim to CPSC as soon as possible after receiving the Report to prevent publication of the information in the Database.

If you want a claim of confidential information determined before a Report is published in the Database, you MUST submit your claim as soon as possible after receiving the Report, so that CPSC has time to make a determination. However, if timely submitted, information claimed to be confidential will be redacted from Reports until a determination can be made.

Will filing a claim of confidential information prevent publication of that information in the Database?

Filing a claim that a Report contains confidential information will not prevent the entire Report from being published in the Database on the 10th business day following transmission of the Report to the Manufacturer. However, if a request for confidential treatment is submitted in a timely fashion, CPSC will either make a determination on the claim prior to posting the Report or redact the portions of the Report claimed to be confidential before publishing it in the Database, until a determination can be made.

What action will the CPSC take on a claim that a Report contains confidential information?

CPSC will review all claims that a Report contains confidential information. If CPSC determines that designated information is confidential business or trade secret information, CPSC will notify the Manufacturer and redact the designated information from the Report before placing it into the Database. If a Report has already been placed in the Database with the claimed confidential information redacted, it will remain redacted.

If CPSC determines that the designated information is not confidential, it must notify the Manufacturer and include the designated information in the Database. If the Manufacturer disagrees with CPSC's determination on its claim, it may bring an action in U.S. District Court to seek removal of the information from the Database.

Submitting a Materially Inaccurate Information Claim (16 CFR § 1102.26)

What is materially inaccurate information?

Materially inaccurate information is defined in the Commission's regulation as information that is false or misleading, and is so substantial and important as to affect a reasonable consumer's decision making about the product.

Who can submit a claim that a Report contains materially inaccurate information?

Anyone may submit a claim that a Report contains materially inaccurate information.

What is the process for filing a claim that a Report contains materially inaccurate information?

A submitter of a claim that information in a Report is materially inaccurate bears the burden of proof and must:

1. State the unique identifier of the Report to which the request for a determination of materially inaccurate information pertains;
2. Specifically identify the exact portion(s) of the Report claimed to be materially inaccurate;

3. State the basis for the allegation that such information is materially inaccurate;
4. Provide evidence, which may include documents, statements, electronic mail, Internet links, photographs, or any other evidence sufficient for the CPSC to make a determination that the designated information is materially inaccurate;
5. State what relief the requester is seeking: exclusion of the entire Report; redaction of specific information; correction of specific information; or the addition of information to correct the material inaccuracy;
6. State whether and how an alleged material inaccuracy may be corrected without removing or excluding an entire Report; and
7. State whether the person submitting the allegation of material inaccuracy is authorized to make claims of material inaccuracy on behalf of the person or organization concerned.

Every person making a claim that a Report contains materially inaccurate information must also: (a) verify in writing that the information in the claim is true and accurate to the best of the person or firm's knowledge, information, and belief; and (b) certify in writing that they intend, in good faith, to assist the Commission in the defense of any judicial proceeding that may be brought thereafter to compel the disclosure of information that the Commission has determined to be materially inaccurate information.

When should I file a claim that a Report contains materially inaccurate information?

Material inaccuracy claims can be filed at any time before or after a Report is posted in the Database. However, if a Manufacturer wants the CPSC to try to make a determination on a claim of material inaccuracy before a Report is published, it should submit its claim as soon as possible after receiving the Report. The claim must be sent to the CPSC promptly, with sufficient time for the CPSC to review the claim and make a determination on the claim within the 10-business-day deadline before a Report is published in the Database. If the claim is not submitted promptly the information will likely publish in the Database.

Will filing a claim of material inaccuracy prevent publication of that information in the Database?

No. CPSC cannot withhold publishing a Report beyond the 10-business-day deadline, unless a determination has been made that it contains materially inaccurate information. In that circumstance, CPSC may briefly withhold the Report in order to resolve the inaccuracy.

Can my claim that a Report contains materially inaccurate information be expedited in any way?

Anyone may request expedited review of a claim of materially inaccurate information if they timely submit such claim, clearly mark the claim for expedited review, and limit their submission to five pages (including attachments).

What action will the CPSC take on a claim that a Report contains materially inaccurate information?

CPSC will review every claim that a Report contains materially inaccurate information and will make every effort to make a determination on timely received claims before a Report is published in the Database. However, CPSC cannot guarantee that a determination will be made before a Report is published, regardless of when the claim is made.

If CPSC makes a determination that a Report contains materially inaccurate information before a Report is published in the Database, CPSC shall notify the person making such claim and take one of the following actions:

1. decline to add the materially inaccurate information to the Database;
2. correct the materially inaccurate information; and, if the minimum requirements for publication are met, publish the Report in the Database; or
3. add information to the Report to correct the materially inaccurate information; and, if the minimum requirements for publication are met, publish the Report in the Database.

If a Manufacturer discovers *after publication* that a Report contains materially inaccurate information, what can it do to correct the situation?

A claim that a Report contains materially inaccurate information may be made at any time. A Manufacturer should therefore notify CPSC if it believes a published Report contains materially inaccurate information and CPSC will make a determination on the claim. CPSC will notify the person or firm making the claim and take corrective action within seven business days of the determination.