



AHS LIVE OAK
 7919 PAT BOOKER ROAD
 SAN ANTONIO TX 78233
 210 637-5533

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|---------------|
| Sales Order |
| 202A384958 |
| Document Date |
| 04/20/23 |

| | | |
|---|-------|------------|
| Sold To | CID # | 202A292276 |
| ROXANNE COOK 4149 FOSSIL FERN SAN ANTONIO, TX 78261 Cell: 210 854-5576 none@ashleydsg.com | | |

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|---|
| Ship To |
| ROXANNE COOK 4149 FOSSIL FERN SAN ANTONIO, TX 78261 |

Please note: Ordered items are expected to arrive within 2 to 16 weeks and may extend beyond that timeframe. Once your item(s) arrive, we will contact you via text message or phone call to arrange receipt. If we do not hear from you within 7 days, your product may be re-assigned to another order.

Once you secure a delivery date, you will receive an additional text, email, or phone call 24 to 48 hours prior to your delivery with your 3-hour delivery time frame. Please ensure you confirm this time frame to avoid delivery delays.

Your Home Furnishing Specialist today was: MYRA ALAWAR

| | |
|----------|------------------|
| Printed: | 04/20/23 11:10AM |
|----------|------------------|

| Ln# | Stk | Item Description | Order | Price | Amount |
|-----|-----|--|------------|---------|---------|
| 1 | JLA | Item: ZHH-II101162 KING GRAY COMFORTER SET ASAP M Items on Order | D: H: W: 1 | \$71.16 | \$71.16 |

Merchandise: \$71.16
 Tax: \$5.87
 Total Sales Order: \$77.03

Amount Paid:
 Transferred Credit 04/20/23 \$-77.03

Customer Signature / Date  _____
 I have reviewed and agree to the product and pricing as stated.

Continued

| | |
|-------------------------|---------------------|
| Pick-up Location | Cust. Initial _____ |
| 4149 FOSSIL FERN | Direct Ship |
| SAN ANTONIO, TX 78261 | Items on Order |

Your No Use No Lose Promise. (Applicable when purchased)

You deserve to have peace of mind with your furniture, rug, or power base purchase from Ashley HomeStore. That is why we offer our customers our Life Moments Protection Plans.

Our No Use No Lose Promise protects your investment on the following Protection Plans:

- 5-Year Protection Plan
- 5-Year Area Rug
- 10-Year Power Base

Upon expiration of your Protection Plan and verification that there were no claims or services provided during the term of your coverage, this coupon can be used as a credit equal to the value of your Protection Plan (less taxes) towards a purchase on regular priced furniture or mattresses over \$500.

Terms:

- One No Use No Lose Certificate per \$500 purchase
- Cannot be combined with any other offer or promotion
- Coupon valid for 180 days from date of plan expiration
- Coupon must be presented at time of purchase
- This coupon is non-transferrable and has no cash value
- Any unredeemed credits will be forfeited without notice

Customer Name: ROXANNE COOK

Customer Code: 202A292276

Purchase Date: 04/20/23

Sales Order #: 202A384958

Plan expires: 5 years from date of delivery

promise expires 180 days from Plan Expiry.

Continued

THANK YOU FOR CHOOSING ASHLEY

We are here to make sure you are satisfied with your purchase. Please take a moment to review the following information.

For any questions on the status of your order or delivery, please text us at 855-943-0340 or visit www.ashleydsg.com. You may also contact our Guest Care team at 1-866-787-7930, Monday through Saturday 8am to 8pm (CT).

Your furniture is on its way. Here's what to expect:

- All dates are estimated, but we will provide updates along the way and get your item(s) to you as soon as possible.
- Once your item(s) arrives, we will contact you via text message or phone call to arrange receipt. If we are unable to reach you, or if you are unable to take your item within 14 days of arrival, you may experience further delays in receiving your item(s) or your order may be cancelled.
- If you have chosen for your item(s) to be delivered, we will send you a 3-hour delivery window at least 2 days prior to your delivery date via phone call, text, and email. Please be sure to confirm your delivery window to avoid having to reschedule.

Cancellations

You must cancel your order at least 48 hours before delivery or pick-up by calling our Guest Care team at 1-866-787-7930. If your order cancellation request is provided with less than 48 hours' notice of the scheduled delivery date, we will cancel the order, and your credit card will be charged for the delivery fees.

Warranty & Repair

- You have 72 hours after you receive the item(s) to report if it is delivered damaged or defective. Call our Guest Care team at 1-866-787-7930 and we will work with you to repair the item to manufacturing standard. If we are unable to repair the item to manufacturing standard, we will replace the item. You may also text us at 855-943-0340 or visit www.ashleydsg.com.
- Ashley Furniture has a limited one-year manufacturer's warranty to the original purchaser. Exclusions may apply.
- All clearance items are sold as-is and are not eligible for cancellations, returns, or service.

Return Policy

Once the item(s) are in your possession, all sales are final.

EMAIL AND TEXT MESSAGE TERMS

- By submitting your email address and phone number, you are granting Ashley HomeStore, 4120 Air Trans Road, Memphis, TN 38118 permission to send you alerts.
- Your message frequency may vary. Alerts may include the following:
 - An order has been placed
 - Updates on your order
 - Item(s) are ready to be scheduled for delivery or pick-up
 - Delivery schedule confirmation
 - Delivery tracking information
 - General marketing or promotions

Please note: Message and data rates may apply. You may opt out of receiving text messages at any time, by replying STOP. Your privacy will be protected, and your information will not be shared.

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| Amount Due: | \$0.00 |
|--------------------|--------|

Once again, thank you for choosing Ashley.

We are dedicated to providing exceptional service for all guests. Please share your feedback via Yelp, Facebook, or Google. If your experience was anything less than perfect, please contact us directly at 1-866-787-7930.

I agree to the Terms and Conditions as outlined, including the items ordered, the services provided, the terms of the sale, and the tentative arrival dates.

Roxane Cook

Customer Name (Print)



Customer Signature

Extend Product Protection Details:
<https://www.extend.com/protected>

AHS LIVE OAK
 7919 PAT BOOKER ROAD
 SAN ANTONIO TX 78233
 210 637-5533



| | |
|---------------------|----------------------|
| Completed | Return # |
| | 202A384941 |
| Order Number | Document Date |
| 202A384941 | 04/20/23 |

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|---|
| Sold To |
| ROXANNE COOK 4149 FOSSIL FERN SAN ANTONIO, TX 78261 Home: Cell: 210 854-5576 Email: none@ashleydsg.com |

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|---|
| Ship To |
| ROXANNE COOK 4149 FOSSIL FERN SAN ANTONIO, TX 78261 |

| Customer Phone# | Terms | Salesperson | Customer # | Store |
|-----------------|------------------|-------------|------------|-------|
| | CASH ON DELIVERY | MA14 | 202A292276 | 202 |

| Ship Via | Remarks: |
|----------|----------|
| ZZZZZ | |

| Ln# | Model/Brand/Description | Order | Ship | Price | Amount |
|-----|--|-------|------|---------|---------|
| 1 | Model: ZHH-II101062 Brand JLA KG MILA COTTON COMFORTER | 1 | 1 | \$71.16 | \$71.16 |

Merchandise Subtotal: \$71.16
 Tax: \$5.87
 Total Invoice Value: \$77.03

| | |
|--------------------|---------|
| Credit Due: | \$77.03 |
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