

Maureen Walker
285 N.E. Watson Court
Bremerton, WA 98311
Phone: 360-698-3228

November 21, 2022

Julia Mansfield
Customer Service Representative
E & E COMPANY LTD
311 International Trade Pkwy
Port Wentworth, GA, US 31407

Re: Beautyrest Microlight Revesible Luxury Heated Blanket

Dear Ms. Mansfield,

In according to our telephone conversation I am returning this item due to defect "E2" for a full refund.

I ordered a Beautyrest Microlight Revesible Luxury Heated Blanket on June 23, 2022 in the amount of \$91.99 from Bed, Bath & Beyond Store Order #BBB3917571306.

Enclosed is the Order Detail along with my Capitol One Billing showing order charge to me with my name and address on the bill.

Thank you for your assistance in this matter.

Best Regards,

Maureen Walker

Maureen Walker
285 N.E. Watson Court
Bremerton, WA 98311
Phone: 360-698-3228

March 27, 2023

Julia Mansfield
Customer Service Representative
E & E COMPANY LTD
311 International Trade Pkwy
Port Wentworth, GA, US 31407

Re: Beautyrest Microlight Reversible Luxury Heated Blanket

Dear Ms. Mansfield,

On November 21, 2022 I returned and sent you paperwork on a defective Beautyrest Microlight Reversible Luxury Heated Blanket.

As of this date I have not received my refund of \$91.99.

Enclosed is a copy of the Federal Express return label along with my previous letter. I have called several time and left messages but have not received a return call.

Thank you for your assistance in resolving this matter.

Best Regards,



Maureen Walker

Ship To E & E COMPANY LTD
311 International Trade Pkwy
Port Wentworth, GA, US 31407


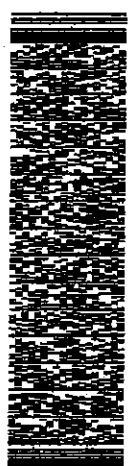

Ship From maureen Walker
285 NE Watson Court
Bremerton, WA, US 98311

Tel # 3606983228

Return Reason:

*Defective
see letter enclosed*

Authorized By: Customer Service

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|--|--|---|--|--------------|----------------------------|
| FROM: maureen Walker 285 NE Watson Court Bremerton WA 98311 US | SHIP DATE: 01/10/02 ACTIVITY: RDU1L CAD: 25115527WAS0500 DIM/WT: 7 X 16 X 13 N BILL SENDER: | TO: E & E COMPANY LTD 311 International Trade Pkwy Port Wentworth GA 31407 (912) 373-7778 NW: 0001/0224/6/13 PG. | REF: REFUND DEPT: | 31407 | TRKA 3900 3951 5106 |
| FedEx Ground  | | |  | | |
| | | |  | | |
| | | | 9622 0019 0 (000 000 0000) 0 00 3900 3951 5106 | | |