



Melissa Brown <melissa.brown@jlahome.com>

ORDER RELEASE *** RE: LTL APPROVED -- RE: LTL Rate Quote Request - Olliix order 20672647 / po 18119 - SD3**

4 messages

Ana Lara <ana.lara@jlahome.com>

Wed, Nov 30, 2022 at 10:23 AM

To: "sv3.ship" <sv3.ship@jlahome.com>

Cc: cstraffic <cstraffic@olliix.com>, Anamika Kamboj <anamika.kamboj@jlahome.com>, Helen Chen <helen.chen@jlahome.com>, Christina Tan <christina.tan@jlahome.com>

This order is released. Please process. If the order cannot be shipped by the ship date on the BOL please let Customer Service know. Please confirm that the BOL# printed on the carton labels. EEC has been updated to print the BOL# on the labels.

SHIP DATE: 12/5

Best Regards,

Ana Lara

Olliix Account Manager

E&E dba JLA Home

45875 Northport Loop East

Fremont, CA 94538

Ana.lara@jlahome.com

925-583-9313

(hablo español)

----- Forwarded message -----

From: "'Ana Lara' via traffic.frem" <traffic.frem@jlahome.com>

To: <traffic.frem@jlahome.com>

Cc:

Bcc:

Date: Wed, 30 Nov 2022 10:20:32 -0800

Subject: Bill of lading #192900181 for JLA Home

Please click on

<<https://www.enterprisetms.com/ConsumerContent/FVBOL.aspx?enc=nxl1gMmetkQ0UEJtvlhdrSJcnNQwqRpTdV63FpZo5%40X2CjHtXo3FGfkzGLREBJQihVFEq8x1M%3d>>

“View bill of lading” to view the bill of lading for JLA Home 's shipment which has been assigned to [FREIGHTQUOTE.COM](https://www.freightquote.com)

Here are the shipment details

20672647 ready Mon Dec 5

Origin
OA Logistics-SD3
311 International Trade Pkwy

PORT WENTWORTH GA 31407 Appointment required: No
Dock hours: 8:00 AM - 4:00 PM
Location type: Business with a dock or forklift

Destination
Five Star Interiors
8100 Thomas Springs Rd

AUSTIN TX 78736 Provider must schedule appointment. Estimated delivery
date: Thu Dec 8' 22
Appointment required: Yes
Dock hours: 8:00 AM - 5:00 PM
Location type: Residential

Load information

| Equipment: | Distance: | Product info | Weight (lbs) | Dimensions |
|--------------------------------|-----------|--------------|--------------|-------------------|
| LTL Dry van | 1194 | | | |
| 1 Box of new BOXED FURNITURE | | | | |
| Freight class: 175(est.) | | | | |
| 28 | | | | 45 x 31 x 7 (in) |
| 1 Box of new BOXED FURNITURE | | | | |
| Freight class: 100(est.) | | | | |
| 108 | | | | 39 x 19 x 28 (in) |
| 2 Boxes of new BOXED FURNITURE | | | | |
| Freight class: 250(est.) | | | | |
| 128 | | | | 33 x 33 x 29 (in) |
| 1 Box of new BOXED FURNITURE | | | | |
| Freight class: 250(est.) | | | | |
| 78 | | | | 36 x 30 x 32 (in) |
| 2 Boxes of new BOXED FURNITURE | | | | |
| Freight class: 125(est.) | | | | |
| 113 | | | | 37 x 21 x 18 (in) |
| 1 Box of new BOXED FURNITURE | | | | |
| Freight class: 250(est.) | | | | |
| 34 | | | | 27 x 29 x 23 (in) |
| 8 total handling units | | | | 489 total |

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 **Bill of lading #192900181 for JLA Home.eml**
5K

Tamika Walker <tamika.walker@oalogistics.com>

Wed, Nov 30, 2022 at 10:33 AM

To: Ana Lara <ana.lara@jlahome.com>

Cc: "sv3.ship" <sv3.ship@jlahome.com>, cstraffic <cstraffic@olliix.com>, Anamika Kamboj <anamika.kamboj@jlahome.com>, Helen Chen <helen.chen@jlahome.com>, Christina Tan <christina.tan@jlahome.com>

Order processed.

Tamika Walker

[Order Processing Clerk-SV3](#)
[311 International Trade Parkway](#)
[Port Wentworth, GA 31407](#)

Ext 3851

tamika.walker@oalogistics.com

I once complained about my shoes, until I met a man without feet.

[Quoted text hidden]

Destiny Bishop <destiny.bishop@jlahome.com>

Tue, Dec 20, 2022 at 9:46 AM

To: Melissa Brown <melissa.brown@jlahome.com>, KCRCsupport9 <KCRCsupport9@freightquote.com>, Justin Cook <justin.cook@freightquote.com>

Cc: Ana Lara <ana.lara@jlahome.com>, "sv3.ship" <sv3.ship@jlahome.com>, cstraffic <cstraffic@olliix.com>, Anamika Kamboj <anamika.kamboj@jlahome.com>, Helen Chen <helen.chen@jlahome.com>, Christina Tan <christina.tan@jlahome.com>, Tamika Walker <tamika.walker@oalogistics.com>

Hello Justin,

I wanted to inform you that our customer received their order yesterday. However, the carrier just dropped it off without contact with the customer at delivery. Unfortunately, the item is damaged and since the carrier did not speak with the customer and just dropped it off, they could not notate the damage at the time of delivery.

Melissa,

Can you file a damage claim?

Sincerely,

Destiny

Olliix Customer Service

[1.925.583.9314](tel:1.925.583.9314)

Destiny.Bishop@Jlhome.com

[Quoted text hidden]

8 attachments



59ee19e2-a837-4b53-b31a-7b6ffcd10d08.jpg
65K



8ee6d3c9-0163-4e12-b3cf-2d2b124a2691.jpg
81K



1383b91b-0123-477d-bae4-1e45c8e8f8b9.jpg
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74K



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61K



c15fa4d5-c7e5-4193-911c-648ea806086f.jpg
73K



79d75de2-2846-4f47-bb28-74a739cbcaf5.jpg
66K

KCRCsupport04 <KRCsupport04@freightquote.com>

Tue, Dec 20, 2022 at 11:36 AM

To: Destiny Bishop <destiny.bishop@jlahome.com>, Melissa Brown <melissa.brown@jlahome.com>, Justin Cook <Justin.Cook@freightquote.com>

Cc: Ana Lara <ana.lara@jlahome.com>, "sv3.ship" <sv3.ship@jlahome.com>, cstraffic <cstraffic@olliix.com>, Anamika Kamboj <anamika.kamboj@jlahome.com>, Helen Chen <helen.chen@jlahome.com>, Christina Tan <christina.tan@jlahome.com>, Tamika Walker <tamika.walker@oalogistics.com>

Hello, A Damage claim has been started .

LAURA RUSHING
Customer Support Rep

O: 800.323.5441

laura.rushing@freightquote.com
www.freightquote.com

901 W. Carondelet Dr. | Kansas City, Mo 64114 United States

FREIGHTQUOTE

by  C.H. ROBINSON

From: Destiny Bishop <destiny.bishop@jlahome.com>
Sent: Tuesday, December 20, 2022 11:47 AM
To: Melissa Brown <melissa.brown@jlahome.com>; KCRCsupport9 <KCRCsupport9@freightquote.com>; Justin Cook <Justin.Cook@freightquote.com>
Cc: Ana Lara <ana.lara@jlahome.com>; sv3.ship <sv3.ship@jlahome.com>; cstraffic <cstraffic@olliix.com>; Anamika Kamboj <anamika.kamboj@jlahome.com>; Helen Chen <helen.chen@jlahome.com>; Christina Tan <christina.tan@jlahome.com>; Tamika Walker <tamika.walker@oalogistics.com>
Subject: Re: ORDER RELEASE ***** RE: LTL APPROVED -- RE: LTL Rate Quote Request - Olliix order 20672647 / po 18119 - SD3

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Destiny

Olliix Customer Service

1.925.583.9314

Destiny.Bishop@Jlahome.com

On Wed, Nov 30, 2022 at 10:33 AM Tamika Walker <tamika.walker@oalogistics.com> wrote:

[Quoted text hidden]

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