

# Chargeback Credit Memo Request Form

Date: 8/31/2020 Chargeback Case #: CB2001451

Credit Memo Amount: \$22.60

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1030069912 Cust. PO #: 10300699

Check #: 1920229 Invoice #: 34246752

AR Ref #: 101116

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Woodland

Note: valid RTV

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_