

# Chargeback Credit Memo Request Form

Date: 11/24/2020 Chargeback Case #: CB2001450

Credit Memo Amount: \$200.00

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 30979113 31033459 Cust. PO #: 2808729 9851428

Check #: 1920229 Invoice #: 30979113 31033459

AR Ref #: 12168160

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: dispute denied by Macy's - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_