

Chargeback Credit Memo Request Form

Date: 12/22/2020 Chargeback Case #: CB2001449

Credit Memo Amount: \$300.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 30956996 30968644 31035449 Cust. PO #: 9851441 1777831 9851421

Check #: 1920229 Invoice #: 30956996 30968644 31035449

AR Ref #: 12168158

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: dispute denied -It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____