

Chargeback Credit Memo Request Form

Date: 8/31/2020 Chargeback Case #: CB2001445

Credit Memo Amount: \$347.32

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS251589300/CS257047524 Cust. PO #: CS251589300/CS257047524

Check #: 2941619 Invoice #: _____

AR Ref #: 101013

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - CS:Per Hellen Xu we are not recovering hardgoods at this time
Since we do not send missing parts such as: Shams, Bed Skirts, Sheets, Pillow Cases, Legs, Hardware, or
any other Spare Parts, we have no choice but to approve the credit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____