

# Chargeback Credit Memo Request Form

Date: 8/31/2020 Chargeback Case #: CB2001444

Credit Memo Amount: \$194.71

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS253837955/CS257051386/CS257864161 Cust. PO #: CS253837955/CS257051386/CS257864161

Check #: 2941619 Invoice #: \_\_\_\_\_

AR Ref #: 101015

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis Information  
Mis-shipped

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID Mis-ship - CS: Per Hellen Xu ~ Item will not be recovered if shipping is more than 20% of wholesale price

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_