

Chargeback Credit Memo Request Form

Date: 11/24/2020 Chargeback Case #: CB2001442

Credit Memo Amount: \$630.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3841181-COMP Cust. PO #: 6516611K 7553704R

Check #: 2202684 Invoice #: _____

AR Ref #: 12167956

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-ASN

Detailed Description: Missing/Invalid ASN

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: dispute denied - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____