

# Chargeback Credit Memo Request Form

Date: 12/22/2020 Chargeback Case #: CB2001440

Credit Memo Amount: \$1,137.14

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 768232894-1NEG 768232928-1NEG  
768232940-1NEG 51815 Cust. PO #: 7493968C

Check #: 2202684 Invoice #: \_\_\_\_\_

AR Ref #: 12167952 12167954

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_