

Chargeback Credit Memo Request Form

Date: 8/18/2020 Chargeback Case #: CB2001438

Credit Memo Amount: \$1,697.17

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS233216275-CS253451332 Cust. PO #: see attached

Check #: 2941619 Invoice #: _____

AR Ref #: 101003

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts/mis-shipped

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: per Ping's verification, these are all valid CS confirmed the credit for missing parts.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____