

# Chargeback Credit Memo Request Form

Date: 8/24/2020 Chargeback Case #: CB2001437

Credit Memo Amount: \$585.13

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS217541693-CS254691023 Cust. PO #: see attached

Check #: 2941619 Invoice #: \_\_\_\_\_

AR Ref #: 101003

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: missing parts/mis-ship/mis-information

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: valid per CS team they confirmed the credit due to missing parts.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_