

# Chargeback Credit Memo Request Form

Date: 1/6/2021 Chargeback Case #: CB2001422

Credit Memo Amount: \$5,758.52

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 5187048-1QVAR 5187046-1QVAR Cust. PO #: 45275810 45275811 45275824 45275847  
5187052-1QVAR 5187056- 45275850 45275

Check #: 6636462 Invoice #: \_\_\_\_\_

AR Ref #: 12167655

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Disputed since August 2020 but JCP refused to pay us back and Sheila has no way to get reversal for us. been open since August 2020

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_