

# Chargeback Credit Memo Request Form

Date: 11/24/2020 Chargeback Case #: CB2001421

Credit Memo Amount: \$591.99

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 5181573-1QVAR 5181681-2QVAR Cust. PO #: 6516611K 7553704R

Check #: 2202684 Invoice #: \_\_\_\_\_

AR Ref #: 12167653

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_