

Chargeback Credit Memo Request Form

Date: 8/20/2020 Chargeback Case #: CB2001412

Credit Memo Amount: \$528.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 5079614 5079615 5079616 Cust. PO #: 8236952

Check #: 1918256 Invoice #: _____

AR Ref #: 12167769

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: DM-COST DIFFERENCE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid price claim - we billed Macy's at \$52, since duty was not added for comforter final cost is \$50, they can deduct \$2 for this PO.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____