

Chargeback Credit Memo Request Form

Date: 8/18/2020 Chargeback Case #: CB2001411

Credit Memo Amount: \$712.87

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS243673632-CS252029720 Cust. PO #: see attached

Check #: 2925850 Invoice #: _____

AR Ref #: 12167722

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: US Production

Note: valid per Ying: all Wayfair missing parts chargebacks are approved per Hellen.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____