

Chargeback Credit Memo Request Form

Date: 9/9/2020 Chargeback Case #: CB2001407

Credit Memo Amount: \$488.31

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS254275313/CS254090465 Cust. PO #: CS254275313/CS254090465

Check #: 2925850 Invoice #: _____

AR Ref #: 12167890

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: US Production

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____