

Chargeback Credit Memo Request Form

Date: 8/24/2020 Chargeback Case #: CB2001396

Credit Memo Amount: \$855.60

Customer ID: DOLGEN Customer Name: Dollar General Corporation

Chargeback Ref #: 5103174S Cust. PO #: 1C5HZ8

Check #: 983130 Invoice #: 5103174

AR Ref #: 12167765

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: SKU 18714101 Short 372 Eaches

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Disputed twice and both denied by Dollar General, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____