

# Chargeback Credit Memo Request Form

Date: 8/18/2020 Chargeback Case #: CB2001394

Credit Memo Amount: \$301.75

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS249770178/CS251351075/CS252733421 Cust. PO #: CS249770178/CS251351075/CS252733421

Check #: 2918383 Invoice #: \_\_\_\_\_

AR Ref #: 12167725

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Rebecca Deng, Yinghua Gu

Responsible Party: US Production

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_