

# Chargeback Credit Memo Request Form

Date: 8/12/2020 Chargeback Case #: CB2001392

Credit Memo Amount: \$2,292.36

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS249064728-CS252586342 Cust. PO #: see attached

Check #: 2918383 Invoice #: \_\_\_\_\_

AR Ref #: 100294

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_