

# Chargeback Credit Memo Request Form

Date: 8/24/2020 Chargeback Case #: CB2001391

Credit Memo Amount: \$240.07

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA244366110/CS251340918/CS253365484 Cust. PO #: CA244366110/CS251340918/CS253365484

Check #: 2918383 Invoice #: \_\_\_\_\_

AR Ref #: 100294

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - CS team: Per Hellen Xu ~ Item will not be recovered if shipping is more than 20% of wholesale price  
Since we do not send missing parts such as: Shams, Bed Skirts, Sheets, Pillow Cases, Legs, Hardware, or  
any other Spare Parts, we have no choice but to approve the credit.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_