

Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2001388

Credit Memo Amount: \$133.00

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS249967478 Cust. PO #: CS249967478

Check #: 2918383 Invoice #: _____

AR Ref #: 100298

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: Dispute denied by Wayfair, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____