

# Chargeback Credit Memo Request Form

Date: 11/13/2020 Chargeback Case #: CB2001379

Credit Memo Amount: \$579.48

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 33704166SC Cust. PO #: \_\_\_\_\_

Check #: 132888142 Invoice #: \_\_\_\_\_

AR Ref #: 98308

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_