

# Chargeback Credit Memo Request Form

Date: 5/12/2021 Chargeback Case #: CB2001375

Credit Memo Amount: \$2,546.16

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 33596617PC 33598261PC 33683432PC 33710617PC 337106 Cust. PO #: \_\_\_\_\_

Check #: 132888142 133139928 Invoice #: \_\_\_\_\_

AR Ref #: 98308

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: PRICE CLAIM

Investigator: Snowy (Jie) Chen

Responsible Party: US Production

Note: Amazon approved and paid us back \$241.50 and rest of the price claim are valid and will not be paid back. They are deduction from July 2020 and we have exhausted possible option to get repayment, will request credit to write off.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_