

Chargeback Credit Memo Request Form

Date: 4/5/2021 Chargeback Case #: CB2001374

Credit Memo Amount: \$4,071.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084994038VCBSINV-1085085852VCBSINV Cust. PO #: _____

Check #: 130591621 132888142 133139928 Invoice #: _____

AR Ref #: 98308

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: ship in own container

Investigator: Snowy (Jie) Chen

Responsible Party: US Production

Note: Amazon never paid us back on these ship in own container chargeback and per Nancy, they tried to enroll some ASIN that are in violation and they were chances we were rejected by Amazon. These were from JULY 2020 and they already took down a lot of oversized items that were in violation.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____