

Chargeback Credit Memo Request Form

Date: 9/14/2020 Chargeback Case #: CB2001372

Credit Memo Amount: \$11,955.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1085063802VCBSINV-1085063390VCBSINV Cust. PO #: _____

Check #: 132888142 Invoice #: _____

AR Ref #: 98308

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: label

Investigator: Enid Sanabria, Jeanine Elwell, Shaneeka Ruth

Responsible Party: Warehouse-SAV/SV2

Note: Label were not scannable and bad batch of shipping labels that got to the floor about a month ago by SD2. Ron C is aware of this. He had meeting with SD2 and had them to have a fully documented corrective action plan, see attached email

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____